Unite Connect for Nurse Call – quicker response to patient requests and assistance calls

Patients expect a timely and consistent response when they press the call button. Response time is critical to how well caregivers meet their patients' needs and expectations.

Unite Connect for Nurse Call delivers alerts, messaging and voice integration to leading nurse call systems, allowing clinicians to respond more quickly to patient requests. By delivering a message to a nurse's mobile device, nurses can more effectively provide consistently quality care.

- Messaging integration with leading nurse call systems
- Mission-critical messaging and data sent to mobile staff
- Quieter patient environment

Quickly respond and prioritize patient requests

Response time is critical to how well caregivers meet their patients' needs. Integrating wireless devices with Nurse Call systems speeds up communications between the patient and their assigned caregivers. This enables caregivers to deliver fast and efficient care. With the Unite Connect for Nurse Call, caregivers are notified within seconds when a patient presses their call button, pulls a bath cord, or when a clinical coworker initiates a Code Blue or Staff Assist call from the patient's room.

An alert message is sent containing the most pertinent information required to quickly and efficiently assess the event and respond to it.

Patient-to-nurse communication is enhanced when your wireless device and nurse call system are fully integrated, supporting increased staff mobility and an enhanced care environment.

Talk before you walk

Our solution also enables caregivers to press a single key on the device to speak directly to a patient, thus enabling a caregiver to determine the patient needs before walking to the patient room.

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TECHNICAL INFORMATION

Hardware & Redundancy
Unite Connect (Elise3) runs on purpose-built appliance. Hardware and software designed to support stand-alone or fully redundant configuration.

Time Sources
• NTP server (NTPv4 compatible with NTPv2 and NTPv3).
• Manual entry.

Supported Nurse Call Systems
• Ascom teleCARE IP.
• Ascom Telligence.
• Hill-Rom NaviCare Nurse Call and Nurse Communication Module.
• Rauland-Borg Responder IV, V.
• Tyco EZ Care.

PC Requirements
Installation and administration: Windows® Internet Explorer® 8.0 or later. Mozilla Firefox® 3.6 or later. Sun™ Java™ Runtime Environment 6 or later.

Hardware Interfaces
• 2 - Ethernet: 10/100baseT (RJ45), Serial ports.
• RS232 ports (D-SUB 9M).

Regulatory Conformity
• EU: MDD Active Medical Device, Class 1, according to rule 12.
• FDA: Class 2, 510(k) Exempt.

Language Support
• Installation GUI: English only.
• Operational GUI: English as standard.
• Translations can be added.

Compatibility
• Unite Assign – staff assignment.
• Unite View – event overview on centrally located display or PC.

Device & Protocol Support
• Ascom Myco, DECT/VoWiFi handsets, pagers.
• Android & iOS smartphones via Unite Axess App.
• Cisco 792x VoWiFi devices.
• Approved LED signs & corridor displays.
• Protocol support: TAP, ESPA, WCTP, SNPP, SMTP.

Readily distinguish patient priorities
Unite Connect for Nurse Call supports four audible beep tones and color-coded messages to readily distinguish between message priorities.

Prioritizing responses to various alerts and messages enhances quality of care. In the event a caregiver cannot respond immediately to a patient request, Unite can automatically escalate the message to another pre-defined caregiver and supports three levels of escalation.

Benefits

- Extend nurse call alerts to wireless devices
- Streamline workflow for handling patient calls
- Improve response time for patient requests
- Escalate patient call automatically if no response
- Prioritize patient response to enhance quality of care
- Manage time more effectively and efficiently
- Create quieter environment by reducing overhead paging

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