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ASCOM teleCARE WP WIRELESS NURSE CALL WITH POSITIONING – NEW BENEFITS TO ELDERLY CARE



An ageing and more demanding population, staff shortages, age related disease, and relatively fewer intra-mural places. In the face of these enormous challenges, how can we continue to provide the best quality care? And what will it cost?



'WHERE?' IS A KEY QUESTION ASCOM KNOWS THE ANSWER

Greater demand for efficiency

In future, as demand for care grows, resource planning and allocation will become ever more important. With stress levels high and rationalisation always on the menu, recruiting and retaining motivated personnel will not be easy. And as the workload increases, there will be even greater need for efficiency.

The new Ascom teleCARE WP – wireless nurse call with positioning – employs the latest wireless technology to enhance safety, comfort and efficiency in care and nursing homes.

The Ascom teleCARE WP allows you to locate residents when they call for assistance. Location accuracy is tailored to your needs and the layout of your facility. All calls are monitored by the system, indicating from which zone the person is calling.

- Safety: Residents/patients can easily reach the button to call for help
- Re-assurance: Assistance is a button-push away
- Efficiency: The system indicates who called and from where

Keeping a record

The Ascom teleCARE WP comes with a registration function. That means records are kept of who activated the call, including when and where, who responded to the call and how long it took. This allows care providers to swiftly answer questions from family members and supervisory agencies.

Future-proof, scaleable and proven technology

The Ascom teleCARE WP is highly flexible, and, like all other Ascom concepts, future-proof and easy to expand or adapt to changing needs. Thanks to easy implementation, the deployment procedure is swift and painless – with few, if any, disruptions. What's more, the solution is scaleable, making it suitable for both large- and small-scale sites. The technology we employ has delivered proven performance in numerous care and hospital environments for many years.

Cost-efficiency

Installing teleCARE WP is both cost- and time-efficient – ideal for small organisations on a tight budget. There is no need for an extensive – and expensive – wired infrastructure. Even though cost-efficiency is a key benefit, the real winners are residents and staff.

Operational safety guaranteed

Each module is supervised by the system, including resident/patient transmitters, which are constantly checked to ensure 24/7 operation.



CREATING A SAFER AND MORE EFFICIENT CARE FACILITY

Knowing the location of a resident in need helps to reduce workload. And knowing who called and from where eliminates searching, thereby saving valuable time.

Many elderly people living in care homes suffer from dementia of varying types and severity, but are still physically healthy and active. They need to be able to call for help at a moment's notice. Even though keeping a watchful eye on these residents is of vital importance, locating them once the call has been received places a heavy burden on staff. Thanks to Ascom teleCARE WP, this is no longer a problem.

Reducing stress and improving quality

We do not pretend to have the answer to every single problem confronting elderly care. However, because we have been providing the elderly care sector with dedicated on-site wireless solutions for decades, we have an intimate understanding of the challenges. With the introduction of teleCARE WP, we are offering a solution that will not only help reduce stress but also enhance the quality of care.

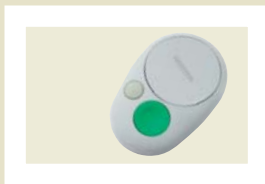
“Knowing where residents are is very helpful. Today, we constantly have to keep track of their whereabouts – in the garden, in the dining room, on the stairway, at the hairdresser’s etc. This takes a lot of time that could be put to better use.”



A ONE-STOP ON-SITE WIRELESS SOLUTION PROVIDER



Wrist Transmitter



Cancellation Pendant

Ascom provides a complete portfolio for your wireless communication needs – from pagers and handsets to huge multi-site solutions where we meet the communication, messaging and safety demands of the entire organisation.

We handle all calls from residents/patients and deliver them to the appropriate staff – without delay. Every event is logged and readily retrievable if and when you need access to it. That way you automatically build up proof of service.

Calls go to the assigned staff member

We believe in personal messaging. Calls from residents or patients are sent to the assigned staff member directly and discreetly in clear text.

Smart integration

Smart integration is central to all our solutions. We integrate with your existing systems, including fire detection, access control, the front doorbell or any other system. Over the years, we have found our integration philosophy creates efficiency as well as a safer environment for residents/patients and staff.

Calls are only the beginning

There is much more to our offer than simply delivering calls. We provide a range of features and functions to promote increased safety and more time for care.

Take Wanderer Control, for example, which is built into the system. This technology prevents dementia patients from 'wandering' off into areas that could be dangerous to them – without overly restricting the movement of other residents, staff and visitors.

Reassuring care

Nurse Support, a special application, helps staff when they need additional help or information. For example, it provides instant access to relatives in case of an emergency, or direct contact with the prescribing/resident doctor should that be necessary.

IMPROVE QUALITY, MOBILITY AND SECURITY – WITH LESS STRESS

- Flexible
- Easy to use
- Quick and easy installation
- Safe and secure
- Location
- Scalable
- Proof of care
- Seamless integration
- Remote service available

More time for care

The Ascom teleCARE WP delivers a host of benefits to care providers. For example, staff do not have to go looking for residents when they receive a call. The system locates the resident and sends a message to the appropriate staff member(s), helping to minimise stress and save time.

More mobility for the resident – less worries for staff

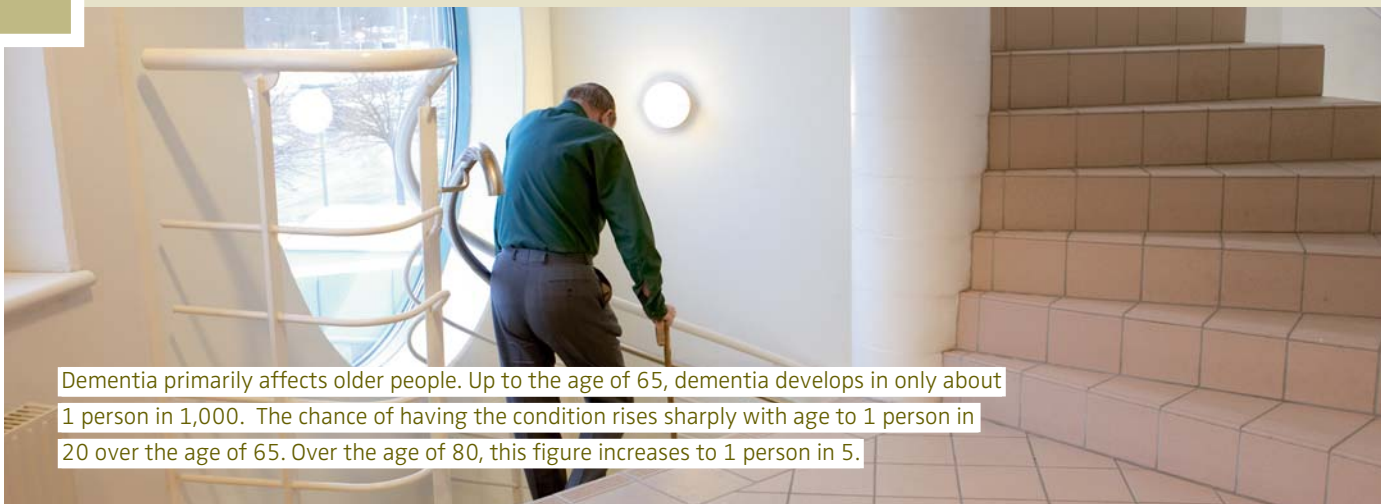
Thanks to the wireless pendant, residents can move around freely while still being able to send a call at any time – even if they fall. The position of the resident is known, saving valuable time. Once nursing staff have been relieved of the burden of constantly monitoring wandering residents, they have more time to look after those who really need help. What better way to ensure an open, friendly and efficient care atmosphere!

Offering a sense of security

Perhaps the greatest comfort to residents is knowing that somebody is looking after them – even when they are out of sight. If there is an accident or if a resident suddenly feels disoriented, she/he knows that help is only a button-push away. The call will not only reach staff, but also pinpoint location. Naturally, personal integrity is respected at all times; whereabouts are only indicated once the call has been made.

Proven care

Making sure calls are sent and received is one thing, but attending to them is a different matter. With teleCARE WP, staff have to be at the patient's side in order to cancel a call. The system registers when and by whom it was cancelled. Nursing time can also be registered, if necessary.



Dementia primarily affects older people. Up to the age of 65, dementia develops in only about 1 person in 1,000. The chance of having the condition rises sharply with age to 1 person in 20 over the age of 65. Over the age of 80, this figure increases to 1 person in 5.

Save time and improve planning

The built-in registration function gives you instant access to relevant statistics. You will be able to see when activities peak and why, helping to improve your planning while reducing paperwork.

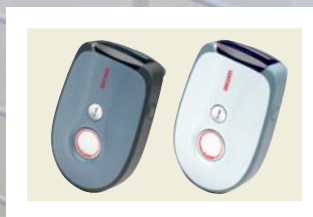
Your organisation is unique. So are our solutions

With the help of our building blocks, we can create a reliable and scalable solution – fully adaptable to your future needs. You simply add new functions as you require. We also provide complete service packages to give you that extra reassurance.

- Ascom mobility systems (paging, DECT, IP-DECT and VoWiFi), including a powerful internal and external voice and messaging communication system.
- Information to staff about calls. Personal, discreet and straight to the right staff member.
- Personal alarm to ensure the safety of staff working alone.
- Nurse call – handling all calls from residents. Wireless or hardwired or a combination of both.
- Registration of all calls in the system.



Ascom i75 VoWiFi Handset
Ascom 9d24 DECT Handset



Ascom a51 Alarm Transmitter



[www.ascom.com/ws]

At Ascom Wireless Solutions we believe we can help you work more efficiently in your daily duties. We integrate on-site mobility, nurse call and localisation. In other words, we deliver calls from your patients/residents straight into the pocket of the right nurse at the right time. Our solutions free up more time for you – more time for care.

State-of-the-art-technology is employed to ensure the system can grow to accommodate your demands and cater for remote service when needed. But regardless of technology, we have only one thing in mind: helping you improve the care you deliver to your residents – at the highest level of safety. We deliver the information you need in the quickest possible way.

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