



## Koninklijke Grolsch, Enschede, Netherlands

'We know exactly what's happening on the inside'

'I was delighted that the contract was awarded to Ascom,' Harry Kalenkamp, Site Manager at Koninklijke Grolsch's brand-new brewery in Enschede explains. 'As far as I'm concerned, the successful integration of the overall Telematics function was most important. That's why I wanted to work with a company capable of supplying a comprehensive solution.'

Royal Grolsch N.V. is a listed company whose rich traditions date back to 1615. Grolsch has its origins in the east of the Netherlands and has breweries in Enschede and Groenlo. Since 2004 all activities are concentrated in one single brewery, located nearby Enschede (Boekelo).

Earlier this year, Ascom installed an all-encompassing fire detection, access control, security and communication system at the Grolsch plant. Looking back, Harry Kalenkamp is delighted with the teamwork as well as the final result, assigning a combined score of 8.

'Grolsch wants to be a brewery within a park - an open brewery if you like,' says Harry Kalenkamp. 'At the same time, we have our feet firmly on the ground', he adds without taking a breath. 'The control centre receives images from 29 cameras, so we know exactly who is on the premises. What's more, sooner or later all visitors must pass an access control point, where they need to obtain a visitor's pass.'

Using a similar access card, authorised employees are able to open the electronic key cupboard in the reception area, and retrieve the keys issued by the system. 'In other words, we know exactly what's happening on the inside.'

During the early stages of the project, Ascom supplied an AutoSafe fire alarm system as part of a Grontmij tender. However, as the first group of office staff was due to move in on 15 March 2004, issues such as communication, access control and security also featured high on Grolsch's list of deliverables.



Harry Kalenkamp, Site Manager at Koninklijke Grolsch's brand-new brewery in Enschede.

### **Tracking movements**

Grolsch opted for an access control system featuring disaster management and burglary detection functionality. The system, which is based on the AC500i platform and equipped with auto-tracking cameras, interfaces with the HERAS fence monitoring system, the floodlight system, the fire detection system and 9d DECT. As far as Grolsch's security policy is concerned, Harry Kalenkamp explains that 'the access gates in the reception area are low and made of glass. Although there are no insurmountable high walls, we know exactly how many people there are in the building. And at a sub-level, we even know where people are on location.' In total, some 90 card readers record staff movements within the various buildings.

### **Ability to respond quickly**

Harry Kalenkamp's project team also opted for teleCOURIER paging as well as a DECT system with 9d24 portables, which is connected digitally to a Philips telephone exchange. The system boasts 60 base units and 100 portable phones. Says Kalenkamp: 'All incidents are reported to the security control room, which acts as a hub. This allows us to respond to incidents quickly. Some alarm calls are automatically

forwarded to our 45 first-aiders, our corporate relief workers or the regional emergency centre. In other words, our crises team can be mobilised in an instance.'

As part of the above process, the Mail-Gate system looks after the management of process-related alarms, including the forwarding thereof, while the Göteborg system pages ambulant staff via their handset.

### **Responsibility**

'Ascom offered a first class service during a hectic period that also required us to overhaul our internal organisation,' Harry Kalenkamp concludes. 'By working together, we were able to come up with a healthy balance between people and tools. Moreover, the Ascom training sessions allow us to ensure that employees are aware of – and assume - their responsibilities. We are currently discussing how we might best achieve these objectives. Within this context, training, simulation exercises and repetition are of overriding importance. After all, we should never lose focus.'

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