Ascom Telligence staff devices — powerful and compact communication hubs

Designed for caregivers, the all-new Ascom Telligence staff devices from Ascom are among the most intuitive and flexible available. They add context to conversations and deliver more information where and when staff need it most.

Key benefits

- Fewer steps for staff, faster responses for patients. Service tasks add context to patients’ needs, helping staff to assign the appropriate level of staff response to prioritize care delivery, decreasing stress and uncertainty.

- Powerful and flexible. Multiple calls are visible on the screen at any one time. Scrolling the screen reveals any additional calls. All pending calls are ranked by priority, regardless of the order in which they received.

- Call prioritization. Easily upgrade calls from routine to critical—instantaneously alert Rapid Response Teams and other emergency staff.

- Crystal clear. Ascom Telligence staff devices deliver advanced audio communications: clear digital audio, adjustable room volume and push-to-talk control. The full duplex mode can be overridden while speaking with a patient in order to let staff control the communication.

- Communications beyond the ward. Ascom Telligence staff devices easily route calls to other departments such as technical and building maintenance, transport, labs, etc.

Learn more about Ascom Telligence and how it can help improve efficiency and patient satisfaction. Contact your nearest Ascom representative at ascom.com
Key features:

- Task management lets staff create, select, and track multiple task reminders based on voice communication between patients and staff.
- Control the talk and listen audio volume for any room right from the staff console.
- User-defined timers alerts staff when a task is due.
- Durable plastics and scratch-resistant glass combined with an ergonomic design.
- Calls any other audio device on the same nurse call network.
- Easy replacement. Simply replace the micro SD card. No reprogramming required.

These staff devices are used as components in Ascom Telligence solutions. Contact Ascom today to learn how Ascom Telligence can help hospitals and patients.