

The secure, real-time healthcare messenger.



## Alterdesk and Ascom Myco: simple and secure messaging for healthcare.

### Challenge

Caregivers need to communicate quickly and securely, often using different devices.

Unfortunately, some messaging services fail to satisfy security standards

### Solution

Alterdesk is the multi-device secure messaging platform. It is available for the Ascom Myco, iOS- and Android-powered devices, tablets and desktop PCs

*The no. 1 secure messaging platform for healthcare, now available for the Ascom Myco smartphone!*

Alterdesk offers all the convenience expected of today's messaging platforms and combines it with the exceptional security and data protection required by the healthcare sector.

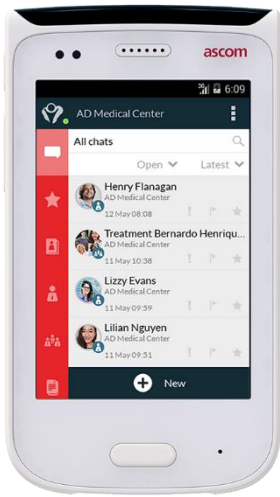
But there's more. Alterdesk offers a wide range of customizations, giving you the freedom to adapt the platform as your organization develops.

Alterdesk is now available for the Ascom Myco smartphone, the mobile device specifically designed for healthcare professionals. Caregivers can use the Ascom Myco to securely exchange patient-related messages and files via Alterdesk.

The Alterdesk platform is available as a white label solution for healthcare organizations and telecom providers that cater to the sector. Contact us today and learn how Alterdesk secure messaging can benefit your organization and patients.

Secure messaging  
made easy

**ascom**



*Alterdesk and the Ascom Myco: secure and easy messaging for healthcare professionals.*

### Supported markets

The messenger is targeted at healthcare organizations and telecom providers who service these organizations in EU

*Please note: Any Dutch healthcare organizations interested in our messaging solution will be referred to our partner KPN for their KPN Zorg Messenger (KPN Healthcare Messenger), which is based on our technology*

Healthcare communication the way it should be: swift and easy.

Manufactured by:



**Alterdesk**

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Technology Partner:

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## Main features:

- Securely and easily exchange patient-related messages and files.
- Available for a range of operating systems and devices: Ascom Myco, iOS, Android, wearables, desktop PCs.
- Encrypted to satisfy the latest healthcare industry security standards.
- Offers personal alarm feature which can be used with the Ascom Myco.
- Integrates with EHR/ECR and other systems.  
*The integrations are subject to compatibility restrictions, specific versions and models may not be supported. Please contact Alterdesk or your Ascom representative for details.*
- Easy to configure and administer.
- Full messaging oversight and control with delete and message lifespan functions.
- Offers secure internal messaging between colleagues, and secure external communication with other specialists or patients.

## Resources:

Click on the following links to learn more about Alterdesk and what the platform can do for your organization.

- [Alterdesk website](#)
- [Alterdesk FAQ](#)
- [Alterdesk blog \(trends and updates from the secure messaging world\)](#)
- [Download a whitepaper about 'Panic Buttons' for the healthcare industry](#)
- [Download a manual for the Alterdesk Company Settings](#)

**ascom**

**Disclaimer:** *Alterdesk is responsible for all information and specifications of the solution. The content is subject to change without notice.*