



Unite Analyze

## Unite Analyze – better information transforms patient care and workflow

*How do you make sense of the overwhelming task of understanding and managing your clinical teams response to patient calls and clinical alerts across multiple units in your hospital?*

Ascom Unite Analyze provides a valuable administrative tool to help managers make informed staffing decisions, pinpoint areas for additional improvement, and identify changes that affect the quality of patient care. When used in conjunction with the Telligence Nurse Call System, these reporting tools provide a powerful way to help improve care and patient satisfaction.



Enables reporting to better understand and quantify operational issues



Helps pinpoint workflow bottlenecks and gaps in patient coverage



Provides detailed feedback on nurse call response times

### Feedback critical to improving response time

Nursing management is responsible for the quality of patient care their teams deliver. It is critical to capture specific metrics such as the number of calls placed, how staff responded, and how the response compares with the team's care goals. Patient feedback in these areas is often subjective and hard to measure. And existing software solutions have historically been either too cumbersome or limited.

### Reporting enables better decision-making & planning

Unite Analyze delivers the critical data necessary to empower the decision-making process. It captures critical reporting information to help you track key performance indicators related to your staff and patient interactions. Unite Analyze records virtually every important event that occurs within the Telligence Nurse Call System. This includes all patient calls, call answers, call reminders, staff arrivals and departures, intercom conversation starts and stops, and more. Nurse managers can define and access reports quickly and easily from any properly configured PC. This gives care teams valuable insight into how well patient calls are being answered and vital information for making workflow improvements.



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# Benefits

- **Readily available performance metrics** – View, monitor and trend critical activities to better manage patients needs and minimize risk.
- **Faster decision-making** – React to vital workflow data enabling faster decision-making and enhanced patient care.
- **Increased staffing accuracy** – Better understand your busiest and slowest time periods to more efficiently staff your teams and save unnecessary costs.
- **Pre-packaged reporting** – Easily access predefined reports with minimal steps.
- **Ready access to information** – All activity logging information can be exported to a SQL database for future referencing.

## Maximize your capabilities with multiple reporting options

Unite Analyze provides two distinct options for reporting: run predefined reports and/or export activity log data to SQL database for storage and reuse with standards-based reporting package. Some examples of data you can include in a report are: date and time, shift, nursing unit, room and bed, call types (e.g. normal, lavatory, code, etc.), quantity of calls, average and maximum response times, and percent calls within target response time.



**Option 1 – run pre-defined reports**  
 Choose from multiple predefined reports, supporting Telligence nurse call, which can be customized to meet your specific needs.



**Option 2 – export activity logs**  
 Export activity log data to a SQL database to utilize with standards-based reporting applications (e.g. Crystal Reports).

Features	
Measure performance	Set target times for each event type and measure performance against your goals.
Create personalized reports	Customize reports to see the most important and valuable data, in the format that works best for you.
Schedule reports	Create report templates, then set them up to run on a scheduled basis – daily or weekly.
Automate delivery	Finished reports can be delivered to one or more recipients' email addresses automatically.
Customize data	Choose from over 100 discreet data points for customizing your reports.

**Ascom Wireless Solutions**  
 Grimbodalen 2  
 402 76 Gothenburg  
 Sweden  
 Phone: +46 31 55 93 00  
 www.ascom.com/ws

