



# Unite Analyze – better information transforms patient care and workflow

*How do you make sense of the overwhelming task of understanding and managing your clinical team's response to patient calls and clinical alerts across multiple units in your hospital?*

Ascom Unite Analyze provides a valuable administrative tool to help managers make informed staffing decisions, pinpoint areas for additional improvement, and identify changes that affect the quality of patient care. When used in conjunction with nurse call, patient monitoring or other clinical integrations, these reporting tools provide a powerful way to help enhance care and patient satisfaction.



Enables reporting to better understand and quantify operational issues



Helps pinpoint workflow bottlenecks and gaps in patient coverage



Provides detailed feedback on nurse call response times

## Feedback critical to improving response time

Nursing management is responsible for the quality of patient care their teams deliver. It is critical to capture specific metrics such as the number of calls placed, how staff responded, and how the response compares with the team's care goals.

Patient feedback in these areas is often subjective and hard to measure. And existing software solutions have historically been either too cumbersome or limited.

## Reporting enables better decision-making & planning

Unite Analyze delivers the critical data necessary to empower the decision-making process. It captures critical reporting information to help you track key performance indicators related to your staff and patient interactions. Unite Analyze records virtually every important clinical event that impacts the care environment. This includes all patient calls, call answers, call reminders, staff arrivals and departures, intercom conversation starts and stops, and more. Nurse managers can define and access reports quickly and easily from any properly configured PC.

This gives care teams valuable insight into how well patient calls and events are being answered and vital information for making workflow improvements.



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# Ascom Unite Analyze

## Benefits

### ■ Readily available performance metrics

View, monitor and trend critical activities to better manage patient's needs and minimize risk.

### ■ Faster decision-making

React to vital workflow data enabling faster decision-making and enhanced patient care.

### ■ Increased staffing accuracy

Better understand your busiest and slowest time periods to more efficiently staff your teams and save unnecessary costs.

### ■ Pre-packaged reporting

Easily access predefined reports with minimal steps.

### ■ Ready access to information

All activity logging information can be exported to a SQL database for future referencing.

## Features

### ■ Measure performance

Set target times for each event type and measure performance against your goals.

### ■ Create personalized reports

Customize reports to see the most important and valuable data, in the format that works best for you.

### ■ Schedule reports

Create report templates, then set them up to run on a scheduled basis – daily or weekly.

### ■ Automate delivery

Finished reports can be delivered to one or more recipients' email addresses automatically.

### ■ Customize data

Customize your own reports by selecting the data and format that works best for you.

## Maximize your capabilities with multiple reporting options

*Unite Analyze provides two distinct options for reporting: run predefined reports and/or utilize built-in tools to create customized reports focusing on data that matters most to you. Some examples of data you can include in a report are: date and time, shift, nursing unit, room and bed, alert types (e.g. normal, lavatory, high heart rate, VTACH, etc.), quantity of calls, average and maximum response times, exception report, and percent calls within target response time.*



### Option 1 – Run pre-defined reports

Choose from multiple predefined reports which can be tailored to meet your specific needs.



### Option 2 – Create customized reports

Utilize built-in tools to create your own reports focusing on data that matters most to you.

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