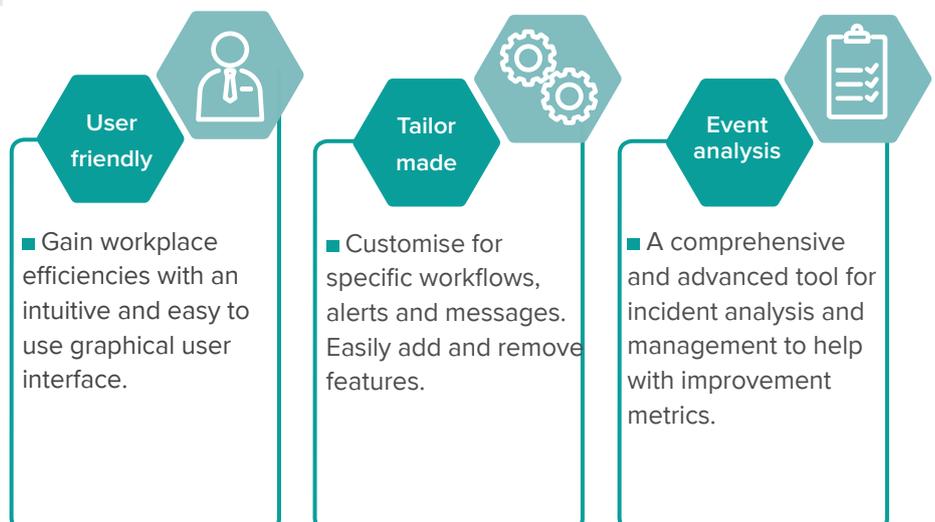# Ascom DURAsuite

Safeguard the security and well-being of your employees and clients

- An advanced and scalable software solution to manage messaging and alarms

- Offers a range of modules that can be used individually or complementary, depending on user requirements

- Integrated technology, serves as a link between third-party systems

- Supports lone workers by providing a way to signal for help in an emergency

- Installed in more than 200 facilities across Australia

Ascom DURAsuite is a complete end-to-end duress management solution. It enables the rapid receipt, dispatch, escalation, and logging of critical alarms and messages from all sources: personal and duress alerts, Nurse Call systems, fire panels, access control, security, building management, wandering systems, email and much more.

Increase staff protection and operational efficiency
Designed to connect team members, promote alarm accuracy, optimise communication effectiveness, and staff safety. DURAsuite can receive alarms and messages from any source and deliver that information as a text message to any destination. The application has been designed for facilities where reliability and robustness are crucial – like hospitals, aged care facilities, industrial plants, and prisons.
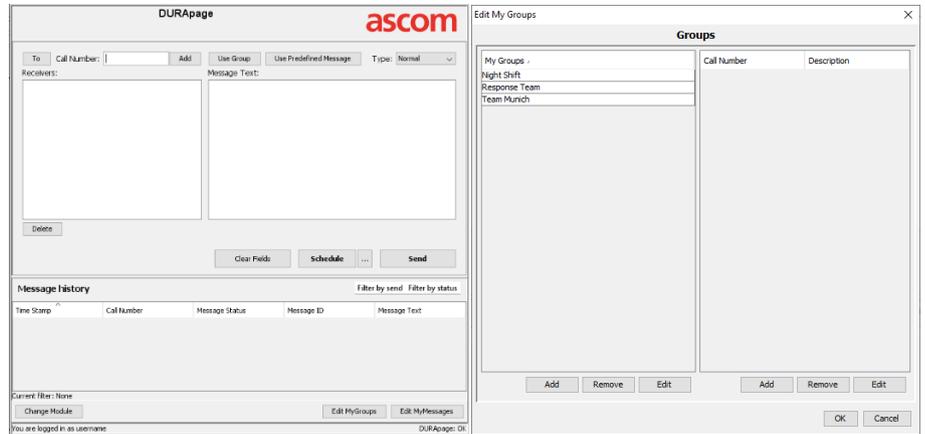
User friendly
- Gain workplace efficiencies with an intuitive and easy to use graphical user interface.

Tailor made
- Customise for specific workflows, alerts and messages. Easily add and remove features.

Event analysis
- A comprehensive and advanced tool for incident analysis and management to help with improvement metrics.

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DURAsuite modules

- DURApage: enables users to send messages to staff devices.

- DURAalarm: displays alarm information, including device location.

- DURAtest: a simulated environment that allows users to test the personal alarm functionality.

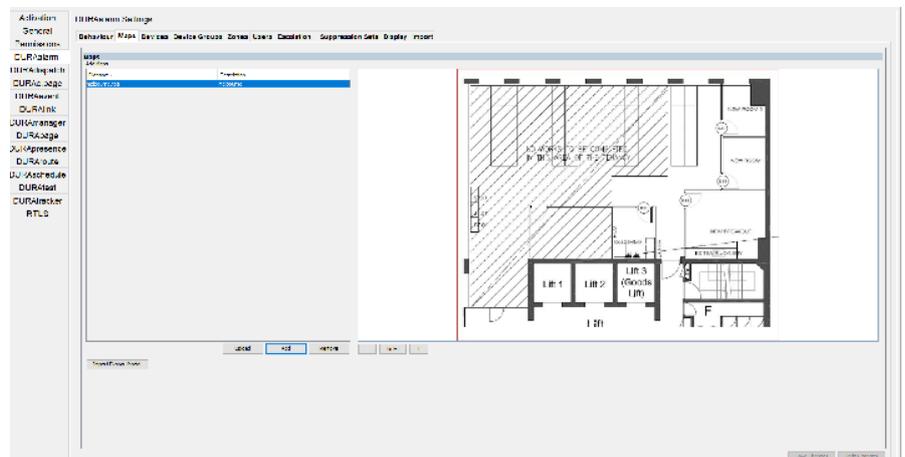- DS Analyze: a comprehensive set of reports such as event summaries, alarms, and message details.

DURApage

Efficiently distributes text messages to individuals or groups. Provide quick communication to the entire care team. DURApage is a web-based messaging tool that lets PC users send messages to any handset, pager, mobile phone, or connected device using a standard web browser. DURApage displays message delivery status and a history of previous messages. These messages can be delivered via any connected third-party device that allows message transmission. DURApage is a fully customisable, multi-user messaging tool.

DURAlarm

When an alarm is raised, DURAalarm displays the device location and other alarm details with both textual and graphical components. DURAlarm works in conjunction with DURAevent to optimise the alarm response process.

DURAtest

A simulated environment for the user to test the personal alarm functions of their handheld units regularly without raising the actual alarm. Should a duress alarm be generated, DURAalarm will display all the relevant information, including the location of the device that triggered the alarm. Graphical floor plans can be used to display the exact location of the generated alarm.

DS Analyze

Provides a valuable administrative tool to help coordinate and understand clinical workflows. This supports optimised messages and alarm handling, helping managers and staff to better organise critical resources. DS Analyze can produce end-to-end reports of messages and alarms from the system log, and easily customises the format that works best for you.

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