



# Ascom Preventive Maintenance

## What is Preventive Maintenance?

Preventive Maintenance (or otherwise known as *System Health Check – SHC*) is an important part of Ascom's Solution Life-Cycle Plan (SLP).

Anticipation is the principle of Preventive Maintenance. The principal objective is to extend the life of your assets, increase productivity, improve overall efficiency, and in turn reducing the maintenance to Ascom's Solutions.

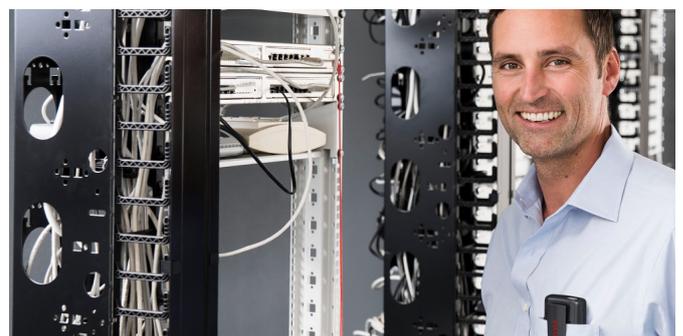
## What Does Preventive Maintenance Include?

Preventive Maintenance includes regular checkups of installed systems, either by logging in remotely to the system and system logs or attending the site/facility. These checks are performed by a qualified Ascom engineer that performs a detailed analysis of system backups, logs, and reports to identify issues and risks and outline a comprehensive mitigation plan. The customer is provided with reports, including issues/risks, and recommendations on how to improve system reliability and performance.

Preventive Maintenance includes much more than merely performing routine maintenance on the system. It also involves maintaining accurate records of every hardware, software in use on sites, and the firmware and software versions they are running on. These records can help Ascom to anticipate and advise the appropriate time to upgrade/change/modify related equipment to ensure optimal performance.

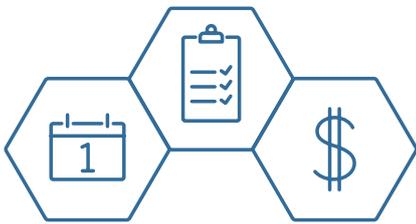


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### Key Benefits of Preventive Maintenance



- Prolonged life of Ascom system
- Improved reliability of equipment
- Fewer unplanned downtimes caused by unexpected firmware/software upgrades
- Improved efficiency and productivity
- Identify training requirements
- Optimise the reliability of equipment and infrastructure
- Reduced overtime costs and more economical use of service management due to working on a scheduled basis
- Enhance, through modifications, extensions, or new low-cost items, the productivity of existing equipment or production capacity
- Develop personnel in specific maintenance skills

### How often should Preventive Maintenance be performed?



The frequency should depend on the usage, with Ascom's Preventive Maintenance, we determine the frequency based on Ascom Solution Life-Cycle Plan (SLP), which can be bi-annually or annually depending on the level of the SLP and level of usage.

If you have more questions about the Preventive Maintenance or the Ascom Solution Life-Cycle Plan, please contact your nearest Ascom office or local representative to learn more.

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