

Date

18 August 2019

Dear Valued Customers,

Ascom is committed to providing customers with innovative, high-quality solutions. As part of this commitment, it is necessary to continually improve and update the hardware and software components of our solutions to keep pace with advances in information technology.

This letter provides notification that EnsureSuite has begun the End-of-Life process for EnsureLog module with the transition to the end of support status by the **31st of August 2020**.

Milestone	Definition	Date
End-of-Life (EOL) Announcement	End-of-Life notification is distributed via email to customers	August 19 2019
End-of-Sale (EOS)	The last day to purchase ENSURElog	September 01 2019
End-of-Life and End of Support	The last day to receive service & support.	August 31 2020

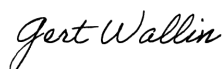
Ascom thanks your loyalty and support, and you have our commitment to provide you with the highest quality customer service, product support, and technologically advanced products.

To help with this transition, your local Ascom Sales Representative will be in touch with you to talk about our migration program to Unite Analyze. Unite Analyze is a replacement module that will allow:

- Supports optimised messages and alarm handling helping managers and staff to better organise critical resources
- End-to-end reports of messages and alarms from the system log
- Offers the flexibility to export activity log data to SQL database for storage and reuse with a standards-based reporting package

Ascom wants to continue its relationship with you into the future and hope this advance notice can minimise disruption and we thank you for your continued support of Ascom products and services.

Yours sincerely



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