

Date

13th January 2020

Dear Valued Customers,

Ascom is committed to providing customers with innovative, high-quality solutions. As part of this commitment, it is necessary to continually improve and update the hardware and software components of our solutions to keep pace with advances in information technology.

This letter provides notification that Ascom i62 handsets have begun the End-of-Life process, with the transition to the end of support status by the **31st of December 2024**.

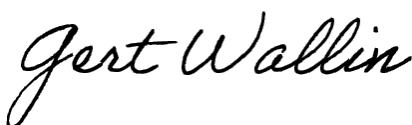
Milestone	Definition	Date
End-of-Life (EOL) Announcement	End-of-Life notification is distributed via email to customers	January 13, 2020
End-of-Sale (EOS) for i62 Talker and Messenger	The last day to purchase	June 01, 2020
End-of-Sale (EOS) for i62 Protector	The last day to purchase	August 01, 2020
End-of-Life and End of Support	The last day to receive service & support.	December 31 st 2024

Ascom thanks your loyalty and support, and you have our commitment to provide you with the highest quality customer service, product support, and technologically advanced products.

To help with this transition, your local Ascom Sales Representative will be in touch with you to talk about our migration program to i63. Ascom i63 is a reliable enterprise-grade device for communication and coordination to optimise workflows, productivity, and customer satisfaction.

We hope this advance notice can minimise disruption, and we thank you for your continued support of Ascom products and services.

Yours sincerely,



Gert Wallin
Product Lifecycle Manager

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