



# Ascom solutions for elderly care

Empowering carers and supporting residents

**ascom**

# Empowering carers and supporting residents

We provide award-winning communication systems that integrate nurse call, smartphones, assignment and alerting software, and reporting systems, that are **used in over 100,000 care homes and hospital wards across the world.**

**Interoperating with sensors, electronic health records, and care planning apps, our unique solutions can help you to:**

- improve communication, task management and staff efficiency
- maximise resident and staff satisfaction
- report, analyse and provide evidence for care homes, residents and their families.

We understand that giving residents their independence, while still being able to quickly respond when they need help, is a difficult balance to keep. From individual care homes to whole groups and care villages, our solutions are **flexible and tailored to meet your needs – helping to empower your residents and support your clinicians and carers.**

Whether you're building a new care home, renovating existing buildings or need to simply upgrade your communication systems, our team are able to help – from **planning and design, to project management and training, and ongoing support.**

“Caregiver prompt responsiveness to resident calls is a critical component to us, knowing that we can now send alerts directly to the appropriate caregiver will improve response to resident calls and delivery of better and more efficient care”

Jacinta Robertson  
Head of Residential Aged Care at AnglicareSA

# The Ascom Care Platform

*The Ascom Care Platform is an open, modular solution that integrates healthcare-grade hardware and communications software – that's configurable, scalable and interoperable. We help to bridge digital information gaps so that everyone has the information they need to provide efficient, informed and person-centred care.*

## **Integrate**

Seamlessly collate information from a variety of different sources – including wearable devices, sensors, nurse call system alerts, medical devices and third party monitoring technology – into one place.

## **Orchestrate**

By integrating this information, alerts can be automated, assigned and sent directly to relevant staff via smartphones. This helps to improve efficiency, reduce alarm fatigue and create a calmer environment for residents and inform resident. By recording and presenting the information, it can be viewed via tailored dashboards and integrated into electronic care records.

## **Enable**

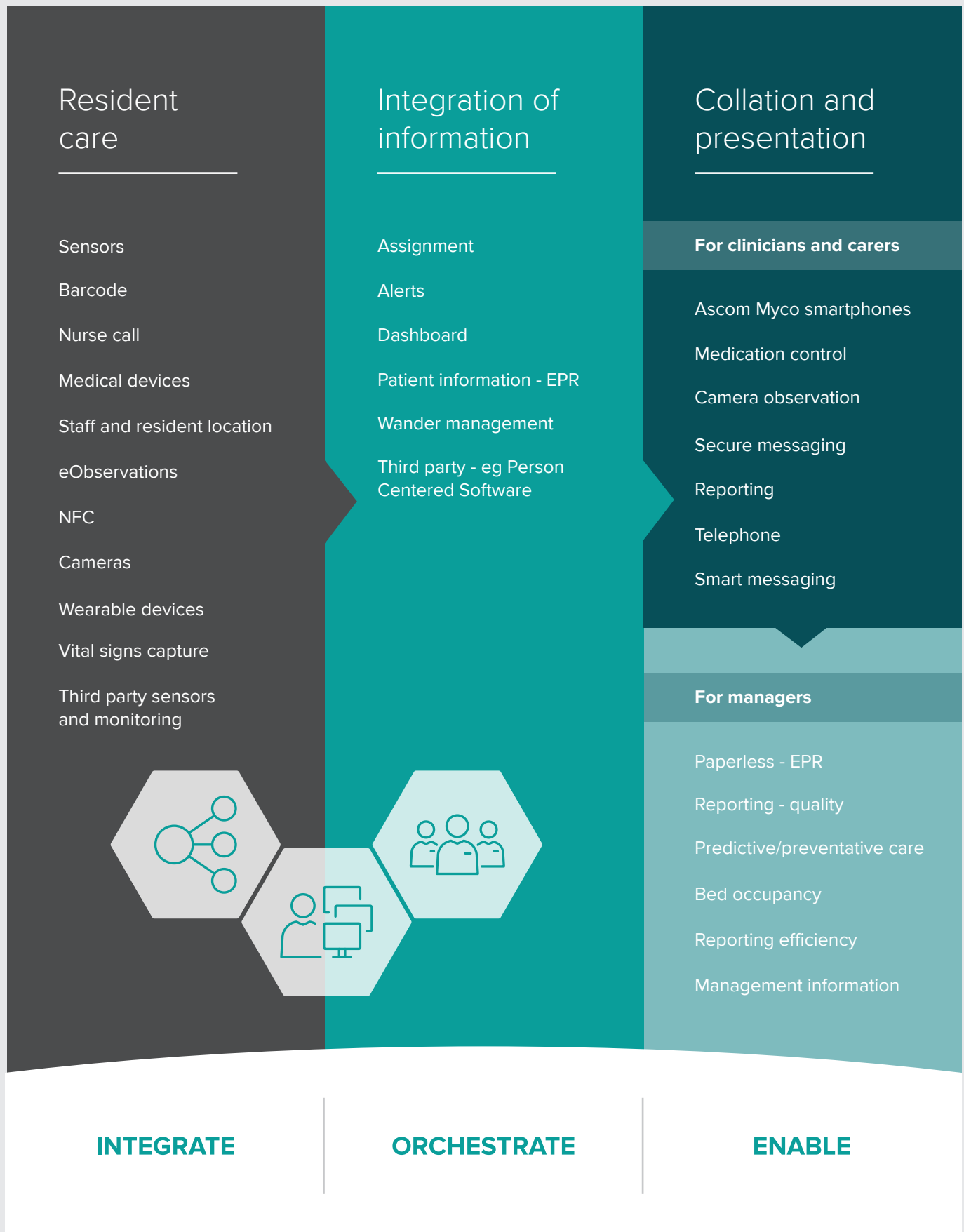
With this digital information, clinicians and carers have the right information to provide more informed, personalised and efficient care to residents, and have the ability to predictive care needs and provide preventative care. No matter where they are, carers have the information they need, anytime and anywhere, with our market-leading smart and mobile devices, specifically designed for healthcare environments.

Managers have up to date information to inform care planning, improve quality and maximise bed occupancy. They can also report on KPIs - like the number of calls, call response times and how much time carers spend with residents – for reassuring relatives and the necessary people about the quality of care you provide.

## Why Ascom?

- Over 60 years' experience
- Installed in over 500,000 bed across care facilities globally
- Only our solution integrates messaging, emergency call and wander management in a single platform

# Our care home solutions



## Resident care

- Sensors
- Barcode
- Nurse call
- Medical devices
- Staff and resident location
- eObservations
- NFC
- Cameras
- Wearable devices
- Vital signs capture
- Third party sensors and monitoring

## Integration of information

- Assignment
- Alerts
- Dashboard
- Patient information - EPR
- Wander management
- Third party - eg Person Centered Software

## Collation and presentation

### For clinicians and carers

- Ascum Myco smartphones
- Medication control
- Camera observation
- Secure messaging
- Reporting
- Telephone
- Smart messaging

### For managers

- Paperless - EPR
- Reporting - quality
- Predictive/preventative care
- Bed occupancy
- Reporting efficiency
- Management information

**INTEGRATE**

**ORCHESTRATE**

**ENABLE**

## How our solutions help

- Digital technology for improved **efficiency and quality**
- Smart messaging for **streamlined workflows**
- Mobile devices and **nurse call systems**
- Integrating smart sensors for **predictive and preventative care**
- Reporting for **evidence-based practice**

“After an extensive assessment of companies, Ascom stood out as the one best aligned with our mission. These technologies not only reveal great opportunities for how we care for our clients, but they also make a tangible difference, providing our care staff with more streamlined workflows and our clients’ freedom, safety, and comprehensive care.” ”

Mr Bernie Poh, CEO of Allium Healthcare

### About Ascom

Ascom is a global solutions provider focused on healthcare Information and Communication Technology (ICT) and mobile workflow solutions. The vision of Ascom is to close digital information gaps allowing for the best possible decisions – anytime and anywhere. Ascom’s mission is to provide mission-critical, real-time solutions for highly mobile, ad hoc, and time-sensitive environments. Ascom uses its unique product and solutions portfolio and software architecture capabilities to devise integration and mobilization solutions that provide truly smooth, complete and efficient workflows for healthcare as well as for industry, security and retail sectors. Headquartered in Baar, Switzerland, Ascom has subsidiaries in 15 countries and employs approximately 1,200 people worldwide. Ascom registered shares (ASCN) are listed on the SIX Swiss Exchange in Zurich.

The availability, configuration and technical specifications of Ascom products, services and solutions may vary from country to country. Please ask your nearest Ascom representative for further details.

**ascom**

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