

Amazing technology for amazing people

Communication and coordination solutions for long-term care



Meeting the challenges of modern long-term care

Long-term care (LTC) providers face a dilemma: how to reliably monitor and respond to residents, while at the same time maximizing their dignity, privacy and independence. But there's more. Facilities face chronic shortages of qualified staff. And rapidly ageing populations—who require longer, costlier care—are stretching already tight budgets.

None of this is news. What is, however, is the Ascom range of communication and coordination solutions for LTC facilities. Built around five core offerings, it provides scalable solutions for every size and type of facility, from smaller specialist units up to multi-site operations.

Solutions for caregivers to improve resident care.



Workflow efficiency

Enable professionals to respond quickly to residents' needs, with a combination of innovative nurse call systems (wired and wireless), communication and collaboration solutions, and mobile devices. Optimize workflows, and enable digital reporting and auditing.



Quality of life

Gather and analyse resident's data about Basic Activity Daily of Living enabling early detection of deviations from usual patterns while preserving the resident's lifestyle, providing safety and providing truly personalized proactive care.



Resident Safety

Discreet digital monitoring of residents provides security and dignity, with wander alerts and fall detection alerts going directly to mobile caregivers.



Smartphones for long-term care apps

Enable digital and mobile working. Give mobile staff access to all the information they need—wherever they are—on one mobile device.



Alarm management

Enhance existing nurse call, sensor, and technical alarm systems, whether from Ascom or other manufacturers, to send alerts and messages to caregivers' mobile devices. Help ensure that alerts are received by the right person, addressed, or escalated.



Staff safety

Solutions that increase worker safety, whether they're working alone, in potentially aggressive situations, or managing technical alarms.



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Your residents and staff deserve the best that technology has to offer. Ascom solutions ensure they get it. And as the solutions are customized, they get tools specifically tailored to their needs.

Whether it's using apps on a made-for-health care Myco 4 smartphone, or enhancing existing systems by enabling filtered alerts and nurse call. Or ensuring dignity and privacy by installing passive sensors, discreet wander management and predictive monitoring systems.



What really makes the Ascom range distinctive are the benefits they offer to caregivers, residents and residents' families. For example, a combination of Ascom software, feature phones, Myco smartphones, smart wearables, nurse call, beacons, smart sensors and alert management systems can help ensure that:

- Alerts and requests go directly to assigned caregivers' phones
- Staff can communicate with residents and colleagues while on the go
- Alerts are automatically routed to colleagues if a carer is unable to respond
- Data can be gathered and analyzed to generate resident insights and truly personalized care plans
- Mobile digital working reduces the time staff spend on paperwork and walking
- Filtered and discreet alerts reduce ambient noise levels, which promotes a more home-like environment for residents, and a less stressful workplace
- Staff actions and interventions can be logged and made available to residents' families and regulatory authorities
- You get the most out of existing IT systems and infrastructure, as Ascom solutions are open and interoperable

Supported by equally amazing services

Facilities change. Technology evolves. Staff come and go. Residents and their families demand better services. That's why we offer uniquely comprehensive support and training services: to ensure you have an optimized Ascom solution, no matter what.

These services range from our Solution Lifecycle Support program to clinical consulting (performed by teams of Ascom nurses and healthcare IT specialists) to on-site and remote training. We even offer Service Delivery Management, where you are assigned a dedicated Ascom support specialist to monitor, assess and optimize the provision of our services.

*Ascom LTC solutions are amazing. Ascom services keep them that way.
Learn more at: www.ascom.com/products-and-services/services/*



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About Ascom

Our vision is a world where the right information moves people forward. Our mission is to put the right information in the right hands at the right time so that people can make the best possible decisions.

We are a global provider of communication and collaboration solutions for the acute care, long-term care and enterprise sectors. Our solutions are based on intelligent integrations with software and hardware that are open source and compatible with third party solutions. Every single second, our systems generate large amounts of data, which we then turn into useful and actionable information. This helps us to bring data to life for people in the toughest operational environments, ensuring smooth, complete, and efficient workflows.

Ascom is headquartered in Baar (Switzerland), has operating businesses in 19 countries and employs around 1,400 people worldwide. Ascom registered shares (ASCN) are listed on the SIX Swiss Exchange in Zurich.