Five key ways the Ascom Myco 3 can enhance safety, satisfaction and efficiency at elderly care facilities

1. Gain time for meaningful interaction

Bringing up-to-date information closer to caregivers supports smoother workflows. Caregivers can use the Ascom Myco 3 and supported software and apps to access and/or upload data to EMRs/EHRs and other information systems from the point of care.

2. Keep residents' information and task overviews at hand

High-resolution 5" screen provides optimal viewing, and supports the management of alerts, requests, assignments and information such as photos, streaming video, graphs, etc.

3. Communicate and coordinate efficiently

The Ascom Myco 3 uses cellular networks and VoWi-Fi to provide seamless communication and coordination from the point of care to anywhere.

4. Always available for use

The Ascom Myco 3 features a truly hot-swappable battery that can be replaced without powering down the device or logging out of active apps or activities.

5. Meet stringent performance and security standards

Combines the ease-of-use of an Android smartphone with enterprise-level security and durability. The Ascom Myco 3 is disinfectant-ready, and drop-, dust- and water-resistant. Available with a sturdy clip for attaching to clothes.

About Ascom

Ascom closes digital information gaps across points of care, creating actionable, context-rich insight that supports enhanced clinical decision making. Ascom streamlines the flow of critical information and care activity to help clinicians improve care management, coordination and delivery.

Bringing a dynamic portfolio of clinical and care solutions into one integrated, flexible framework, the Ascom Healthcare Platform enables healthcare facilities to harness the power of clinical information, optimize care workflows and maximize the value of their existing technology investments.

Many of the world's advanced healthcare institutions, including leading hospitals and digital-forward facilities, utilize Ascom technology to help elevate clinical and operational performance.

Multiple products from Ascom and third parties support the features and functions described. All Ascom solutions may not be available in specific countries. Android is a trademark of Google LLC.

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Ascom Myco[™] 3 Enabling personalized, discreet elderly care







Streamlined workflows for personalized care

The Ascom Myco 3 smartphone works together with software and apps to streamline information workflows and coordination for caregivers—helping to enhance residents' safety, privacy and the delivery of personalized care.

A robust Android[™] smartphone, the Ascom Myco 3 features multiple care delivery and monitoring functions. It works with apps to integrate with nurse call/alert systems, wander management and monitoring solutions, and data collection systems. Caregivers can even use the Ascom Myco 3 to access and update residents' Electronic Health Records (EHRs) and care plans from virtually any location and point of care.



- Independence with security stimulates socialization; fewer disruptions promote privacy and quality of life
- Residents and families are confident that alerts/requests go to assigned caregivers
- Filtered alerts promote a more homely environment; can improve the well-being of residents and staff



- Filtered, managed alerts help ensure assigned caregivers are connected to the right residents
- Direct voice access to residents means less time physically locating residents, and more for direct care
- Smooth access to information and collaboration between caregivers supports the provision of personalized care

Meet changing needs, enable improvements

- A scalable solution that integrates with existing IT infrastructures and grows with needs
- Logged alerts and responses provide data for planning, compliance and improvements
- An end-to-end solution, with efficient centralized device and software management and worldwide after-sales support

A stronger sense of security for residents and staff

Knowing that alerts and requests go from multiple sources to caregivers' smartphones helps reassure residents and their families. It also reassures caregivers, as unanswered alerts are automatically redirected to other caretakers' Ascom Myco 3 smartphones until a response is confirmed.

For residents at risk of wandering or eloping, alerts with accurate locations can be automatically sent to designated responders. This helps enable residents' safe mobility—vital to socialization and general well-being.

The Ascom Myco 3 lets caregivers view live video streams from residents' rooms and other locations. This reduces walking for caregivers, as well as interruptions to residents. Less walking means more time for direct care and meaningful interactions with residents.

Such monitoring together with filtered alerts help reduce stress on staff, which in turn can lower absenteeism and staff turnover.

Personalized care in a calmer environment

Caregivers receive timely reminders of resident-specific tasks on their Ascom Myco 3. Personnel can use the smartphone to update data in EHRs from the point of care, reducing the risk for double documentation and errors. Assigned care givers have residents' individual care plans close at hand.

The filtered, discreet alerts enabled by the Ascom Myco 3 can lower ambient noise levels. They can also reduce the need for corridor dome lights, further contributing to a more homely and comforting atmosphere.

Part of the Ascom Healthcare Platform

The Ascom Myco 3 works with elements from the Ascom Healthcare Platform to integrate, orchestrate and enable aligned end-to-end care information and workflows between systems, people and devices at virtually any point of care. Representing applications, services, software, devices and smartphones, the Platform and Ascom Myco 3 enable seamless access, sharing and tracking of information across care teams and locations.

Ascom Myco 3

Keeping residents' status, colleagues and key information close at hand



Enhance residents' safety. Authorized caregivers can use their Ascom Myco 3 to remotely monitor a resident's status via streaming video.



Multiple functions in a single smartphone. Caregivers can contact residents, coordinate with colleagues, manage alerts, and connect to technical and safety alarm systems.



Provide personalized care. Caregivers can use the Ascom Myco 3 to access care plans, and the smartphone's barcode scanner to verify medication plans.



Locate at-risk residents. Data and residents' locations are clearly displayed on caregivers' Ascom Myco 3 screens.