

Ascom Telligence® The Patient Response System

Bringing together clinical information for more responsive patient-centric care



The Patient Response System: Elevating nurse call for unsurpassed patient-centric care

Telligence from Ascom is the world's first Patient Response System. With Telligence, caregivers now have relevant information at the point of care and throughout the care process. Built on the Ascom Healthcare Platform that collects information from multiple sources (the patient, medical devices, healthcare applications and other systems), Telligence gives clinicians a more comprehensive view of the patient's status that goes well beyond traditional nurse call. As a result, caregivers are better informed when responding to patient requests.



Quick Charting via Ascom TelliConnect Station



In-Room Presence Automatic Capture



Ascom Telligence and New TelliConnect Station

Ascom TelliConnect Station provides access to relevant information at the point of care, and access to Ascom applications like TaskMinder, Charting and MDI, so patient needs are handled promptly. This patient-centric solution makes the following possible:



Optimized Communication

Captures and shares information from multiple sources to enable faster response times, while empowering the patient to control their own environment



Automated Staff Check-In

Recognizes staff presence at the bedside and in clinical care areas, so caregivers can focus on their patients



Efficient Clinical Workflows

Enables the centralized creation, management and tracking of tasks, staff workflow improvements and monitoring as a way of increasing positive patient experiences



Scalable and Flexible Design

Allows a modular approach to adopting The Patient Response System and customized solutions for unique healthcare needs ... all with a modern hardware design



Quick Charting

Streamlines documentation to enable faster EHR updates and more time with the patient, while also eliminating duplication



Medical Devices Integration

Accesses clinical information from third-party medical devices with instant pairing and wide compatibility to collect key decision-making insights

The Ascom Healthcare Platform solutions are designed to integrate, orchestrate and enable aligned end-to-end digital clinical information and workflows between systems, people and devices at virtually any point of care. Representing applications, services, devices and smartphones, the Platform and Ascom Telligence enable seamless access, sharing and tracking of information across clinical teams.

Nurse Rounding Recognition



Patient Device Monitoring*



* Devices shown are representations only and do not reflect actual devices. Not all devices are available in all markets.

Four key ways Ascom Telligence bridges clinical gaps for more informed patient care

Ascom Telligence is a modular, scalable patient response system. It seamlessly integrates with your current devices and applications, and can easily be expanded over time to meet future requirements.

Ascom Telligence is flexible...offering everything from a standalone nurse-call system to fully integrated, end-to-end patient response solutions. Whatever you choose, each Ascom Telligence module provides a solid foundation for ongoing patient response improvements.

1. Get more value out of your information and investment

The system leverages the required nurse call infrastructure and enhances it with communication and documentation tools.

2. Obtain important details for informed decisions

Provides a portal to the patient record and other information to help clinicians make informed decisions.

3. Easy access to key clinical content

Digital information derived from applications, devices and systems is made accessible for faster visibility of patient needs.

4. Easy, precise documentation

Allows key information to be captured at the bedside for better information collection that translates into more efficient care.

About Ascom

Ascom closes digital information gaps across points of care, creating actionable, context-rich insight that supports enhanced clinical decision making. Ascom streamlines the flow of critical information and care activity to help clinicians improve care management, coordination and delivery. Bringing a dynamic portfolio of clinical and care solutions into one integrated, flexible framework, the Ascom Healthcare Platform enables healthcare facilities to harness the power of clinical information, optimize care workflows and maximize the value of their existing technology investments. Many of the world's advanced healthcare institutions, including leading hospitals and digital-forward facilities, utilize Ascom technology to help elevate clinical and operational performance.

Multiple products from Ascom and third parties support the features and functions described. All Ascom solutions may not be available in specific countries.

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