



Digistat Suite

Quick Reference Guide

Version 5.0

2020-07-17

Ascom UMS s.r.l. Unipersonale

Via Amilcare Ponchielli 29, IT-50018 Scandicci (FI), Italia

Puh. (+39) 055 0512161 – Fax (+39) 055 829030

www.ascom.com

Digistat Suite version 7.1

The Digistat suite is composed by the following products:

Digistat® Care version 1.1

Digistat® Docs version 1.1

Digistat® Care and Digistat® Docs are manufactured by Ascom UMS srl (<http://www.ascom.com>).



Digistat® Care is 0476 marked according to 93/42/EEC (“Medical Device Directive”) amended by the 2007/47/EC.

Ascom UMS is certified according to EN ISO 13485:2016 with the following scope: “Product and specification development, manufacturing management, marketing, sales, production, installation and servicing of information, communication and workflow software solutions for healthcare including integration with medical devices and patient related information systems”.

Software License

The Digistat® Suite must be used only after obtaining a valid license from Ascom UMS or the Distributor

Licenses and registered trademarks

Digistat® is a Trademark of Ascom UMS. All other trademarks are the property of their respective owners.

No part of this publication can be reproduced, transmitted, copied, recorded or translated, in any form, by any means, on any media, without the prior written consent of Ascom UMS.

Content

- 1. Start-up procedure..... 4**
 - 1.1 Installation 4
 - 1.2 How to run the Digistat Suite 5
 - 1.3 Log In procedure 6
 - 1.3.1 Barcode login7
 - 1.3.2 How to disable the automatic user log out (“User lock” functionality)7
 - 1.4 Log out7
- 2. System unavailability 8**
- 3. Instructions for Use 9**
 - 3.1 On line update of the user manual 9
- 4. How to display the About Box 10**
 - 4.1 Printed Instructions for Use 11
- 5. Contacts 12**


1. Start-up procedure

1.1 Installation

The Digistat Suite can only be installed by Ascom UMS technicians or technicians explicitly authorized by Ascom UMS. The end-user will find the system already installed and properly configured on their workstation.

1.2 How to run the Digistat Suite

To run the Digistat Suite:

- Double click the  icon on the workstation desktop.

A starting screen is displayed while the system is loading.

After a few seconds the work area is displayed (Fig 1).

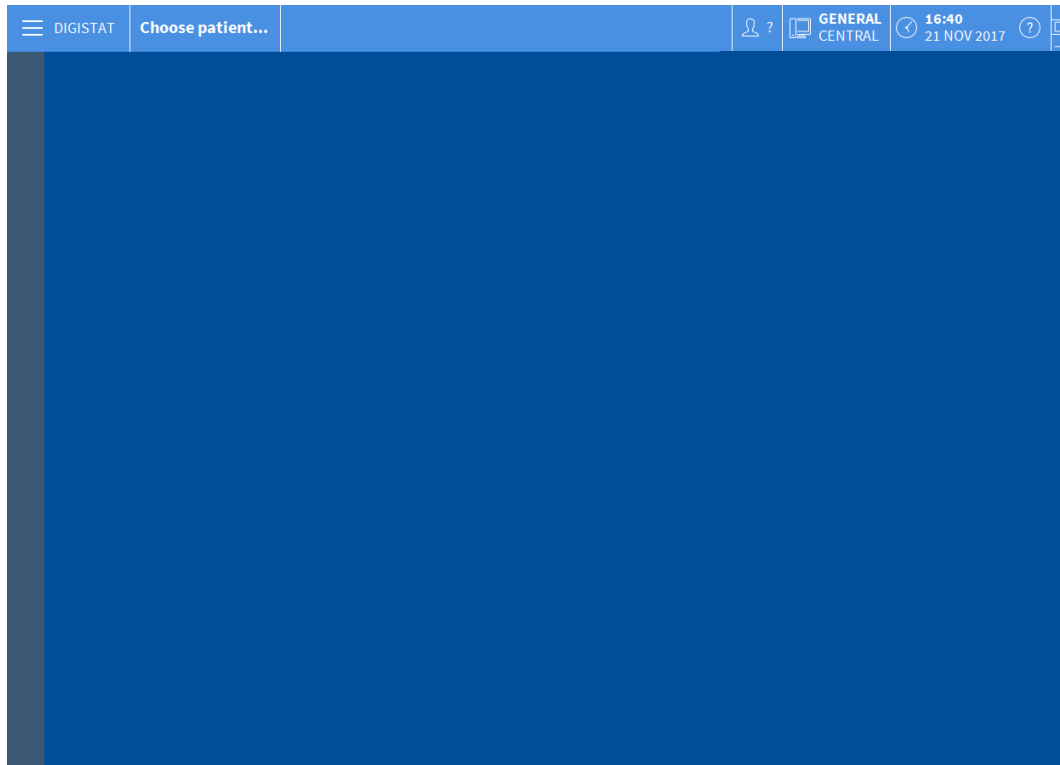


Fig 1

1.3 Log In procedure

To use the Digistat Suite it is necessary to log in to the system. The user must insert his/her credentials (user name and password) at the beginning of every work session.

- Click the **User** button indicated in Fig 2 **A**. The following screen is displayed.

Fig 2

Then, on the screen:

- Insert your username in the “Username” field (Fig 2 **B**).
- Insert your password in the “Password” field (Fig 2 **C**).
- Click the **Ok** button (Fig 2 **D**).

The user is now logged in. An acronym indicating the user currently logged is displayed on the **User** button on the control bar (the acronym is “ADM” in Fig 3).



Fig 3

1.3.1 Barcode login

It is possible to log in through barcode scanning, where the healthcare organization uses this technology.

To use this functionality, when the system displays the login screen (Fig 2),

- scan the user's personal barcode.

If the barcode is recognized the user is immediately logged in.

1.3.2 How to disable the automatic user log out (“User lock” functionality)

If the system remains idle for a certain time (configurable), the user is automatically logged out.

To disable this functionality it must be done, after username and password specification but before clicking **Ok**,

- Click the **Lock** button on the “Log in” screen command bar (Fig 4 **A**).



Fig 4

If the user is locked, a padlock icon is shown on the user button (Fig 5).



Fig 5

1.4 Log out

To close a work session, the user must “log out” from the system.

To log out:

- Click the **User** button on the command bar (Fig 6 and Fig 2 **A**).



Fig 6

The user acronym disappears from the **User** button.

2. System unavailability

If, during start up, there are problems connecting with the server, the system provides a specific “System recovery” window.

The connection problem sometimes is automatically solved after a short time. If not, please contact Ascom UMS technical assistance. See section 5 for Ascom UMS contacts.

In rare cases it can be physically impossible to use the system.

The healthcare organization using the Digistat Suite should define an emergency procedure to face this kind of events and to:

- 1) allow the hospital departments to be operational again;
- 2) restore the system to full availability as soon as possible.

Ascom UMS can provide support and assistance for the emergency procedure, but the healthcare organization is responsible for the procedure definition and execution.

See section 5 for the Ascom UMS contacts.

3. Instructions for Use

The instructions for use are provided with the Product. They can be displayed in digital format within the Digistat Suite (only this quick start guide is provided on paper). To access the instructions for use:

- Click the **Help** button on the command bar (Fig 7)



Fig 7

A screen opens, making it possible to access:

- 1) the relevant user manuals;
- 2) possible quick reference guides referring to specific procedures.

The online documentation is in PDF format.

3.1 On line update of the user manual

The user manual can also be downloaded from the internet. Every customer can access a protected area on which all the existing versions of the manuals are present. The user can this way check if an updated version of their manual exists. To download the manuals, type the following address on your web browser address bar:

<https://confluence.ascom-ws.com/display/DIG/DIGISTAT+EU+v7.1>

A welcome page is displayed. Enter username and password to access the User Manuals list.

Username – User name provided by Ascom UMS/Distributor

Password – Password provided by Ascom UMS /Distributor

4. How to display the About Box

The **About** button on the main menu displays a window containing information on the Digistat Suite version, the products installed and the related licenses. To display the About Box:

- Click the **Menu** button on the Control Bar (Fig 8 A)



Fig 8

A menu containing different options opens (Fig 9).

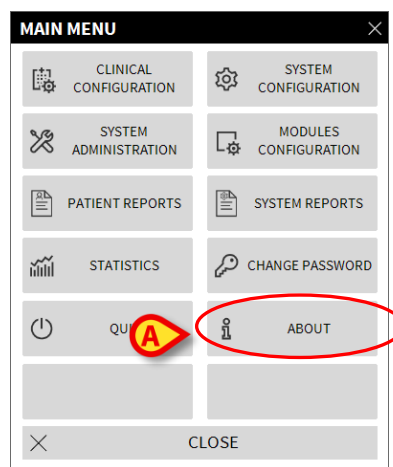


Fig 9

- Click, on the menu, the **About** button (Fig 9 A).

The About Box opens. The labeling of the product is the About Box displayed on the client workstations and mobile devices where the Digistat Suite is installed.

4.1 Printed Instructions for Use

Customers can request a printed version of the user manuals for the purchased products. Ascom UMS will provide the requested user manuals as soon as possible.

The request must be forwarded to the technical assistance. See section 5 for the list of Ascom UMS contacts.

5. Contacts

For any issue, please refer first to the Distributor who installed the Product.

Here are the manufacturer contacts:

Ascom UMS s.r.l unipersonale

Via Amilcare Ponchielli 29, 50018, Scandicci (FI), Italy

Tel. (+39) 055 0512161

Fax (+39) 055 8290392

Technical assistance

support.it@ascom.com

800999715 (toll free, Italy only)

Sales and products information

it.sales@ascom.com

General info

it.info@ascom.com