

USER MANUAL

Ascom Unite Axess for Smart Devices

About this Document

This document describes the Ascom Unite Axess for Smart Devices application. The document is intended for users of the Unite Axess for Smart Devices application.



Manufacturer

Ascom (Sweden) AB
Grimbodalen 2
SE-417 49 Göteborg
Sweden
Phone +46 31 55 94 00
www.ascom.com

Contents

1 Introduction	1
1.1 Caution and Notes	1
1.2 Vigilance and reporting incidents.....	2
2 Intended Use/Purpose	3
3 Unite Axxess for Smart Devices Layout.....	4
3.1 Layout on Android Devices	4
3.2 Layout on iOS Devices.....	4
3.3 Icons.....	5
3.4 Unite Axxess Help	5
4 Connect to Unite System	6
4.1 Android Devices: Log in / Log out	6
4.1.1 Imprivata Mobile Device Access for Authentication	7
4.2 iOS Devices: Log in / Log out.....	8
5 Handling Alerts	10
5.1 Alert icons	11
5.2 Receive Alerts.....	12
5.2.1 Handle Alerts on Android Devices.....	13
5.2.2 Handle Alerts on iOS Devices	13
5.3 Sort Alerts	14
5.4 Filter Alerts	14
5.5 Delete Alerts.....	14
6 Availability Status	15
6.1 Availability Status on Android Devices.....	15
6.2 Availability Status on iOS Devices.....	15
7 Warning Messages	17
8 Settings	18
8.1 Settings on Android Devices	18
8.2 Settings on iOS Devices.....	19
9 About Applications	20
9.1 Unite Axxess for Smart Devices.....	20
9.2 Ascom Login (Android only).....	21
10 Related Documents.....	22
11 Document History	23

1 Introduction

The Unite Axess for Smart Devices app presents alerts for users on their smart devices. The application enables complete integration with the Unite system, so that clinicians can securely receive interactive messages about patient events anytime and anywhere.



The images are taken from a device with an English user interface, therefore the language may differ from what you see on your screen.

1.1 Caution and Notes

Please read and adhere to all of the cautions listed throughout this manual.

A **WARNING** is provided to outline items that may directly or indirectly cause or contribute to a hazardous situation which may result in significant physical injury or damage to the health of people, or damage to property or the environment.

A **CAUTION** is provided to alert the user that special care should be taken for the safe and effective use of the device.

A **NOTE** is provided when additional general information is available.



Caution

Recognition of alerts and warnings can be impeded if the volume of indications is lower than the ambient sound levels.



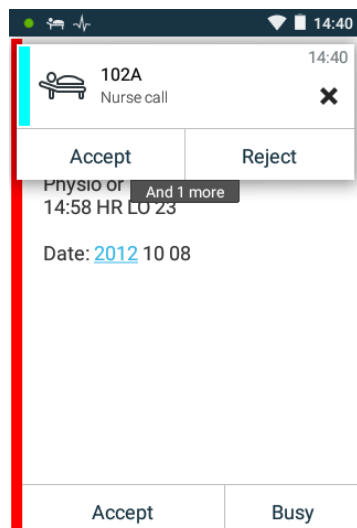
Caution

Depending on the connected medical devices, the Product can be used for primary (DAS/CDAS) or secondary (DIS) notification of alarms. The presence of a single medical device not able to support DAS/CDAS makes the full system secondary. In this case the healthcare organization shall handle the entire system as secondary and users shall be instructed not to rely only upon the solution for the notification of alarms.



Caution

An alert notification can be replaced with a new incoming alert notification if several alerts are received in a short time interval. Make sure you respond to the intended alert.
An alert opened in full screen view can be partially covered by an incoming or repeated alert. Both alerts will have option buttons visible to allow for direct interaction. Please note that the buttons are placed at the bottom of each alert.



Information about Alert Sounds

You can adjust your notification sound levels in your device settings. The default sound files used for Alert sounds have been designed to be appropriate for alert notification purposes.

1.2 Vigilance and reporting incidents

End users, or resellers / distributors must inform Ascom in writing, within five (5) business days from knowledge of an event, of all incidents relating to the Products. A complaint in this instance may be an oral or written statement or insinuation that the Product fails to meet requirements with respect to identity, quality, durability, reliability, safety, effectiveness, or performance of a device.

NOTE: Any serious incident, that is any incident that directly or indirectly led, might have led or might lead to the death of a patient, user or other person, the temporary or permanent serious deterioration of a patient's, user's or other person's state of health or a serious public health threat, that has occurred in relation to the Product should be reported to the manufacturer, via email to vigilance@ascom.com, and the competent authority of the Member State in which the user and/or patient is established.

For any serious incident, or if there is a perceived Product malfunction that could contribute to death or injury, or if a customer expresses concern about patient safety, then end users or resellers / distributors will notify Ascom as soon as possible using best efforts to provide such notice orally (Ascom Technical Assistance Center) within twenty-four (24) hours of gaining knowledge, or from the receipt of such complaint, or becoming aware of such Product issue. Oral notification shall be followed with written (email) confirmation within 24 hours to vigilance@ascom.com.

End users or resellers / distributors will provide sufficient information to allow Ascom to fulfil its regulatory reporting obligations for incidents and events that must be reported and registered according to national regulations within the Territory. If an event is considered to be an incident which must be reported to National Competent Authorities, then Ascom shall prepare and submit a report.

If any regulatory body or competent authority provides written notice to an end user, or reseller / distributor with respect to inquiries about, or investigations of any Product, or to conduct an inspection or audit of facilities used for the storage of Products, or request any information related to the any Product, then end user, or reseller / distributor shall promptly notify Ascom.

2 Intended Use/Purpose

This chapter describes the intended use/purpose of Unite Axxess for Smart Devices.

Intended Use (General)

Axxess for Smart Devices is intended for the electronic display of alarm notifications (alerts) and other data originating from connected medical devices via Ascom medical devices to healthcare professionals, in order to aid monitoring of patients.

Axxess for Smart Devices product is intended to be used as a secondary means of displaying alerts, i.e. alarm notifications and other medical device data, and is not intended to be used as a replacement or substitute for direct viewing of data on connected devices.

Axxess for Smart Devices is not intended to be used in connection with active patient monitoring to be relied upon in deciding to take immediate clinical action, or for diagnostic purposes. Furthermore, the Axxess for Smart Devices product is not intended to control or alter the functions or parameters of connected medical devices.

Axxess for Smart Devices is intended for use by professional users and relies on proper use and operation of both the communication infrastructure in place at the healthcare facility and the display devices used.

Axxess for Smart Devices components shall be installed on specified hardware and operating system and relies on the healthcare facility to provide specified medical IT network and communication infrastructure.

Intended Purpose (EU/EFTA/UK)

The intended purpose of the Ascom Unite Connect for Clinical Systems is to provide an interface with clinical systems to forward information, including vital physiological parameters, associated with particular events to designated display device(s) in order to support monitoring of patients. The display device(s) provide(s) a visual, and/or audio and/or vibrating mechanism upon receipt of alert(s).

Connect for Clinical Systems applies configurable processing and filtering to event notifications, reducing their frequency and number, in order to present clinically actionable information to healthcare professionals.

For medical, near real time alarms, Connect for Clinical Systems is intended for use as a secondary alarm, that is a parallel, redundant, forwarding mechanism to inform healthcare professionals of particular medical related events.

For selected source devices and systems, Connect for Clinical Systems acts as integrator and communicator of a Distributed Alarm System (DAS/CDAS) to reliably forward and deliver physiological and technical alarms to healthcare professionals on designated display devices and to specified systems.

Connect for Clinical Systems is indicated for use with specified medical devices by healthcare professionals whenever there is a need for monitoring the physiological parameters of patients. The patient population and patient conditions are established by the connected medical devices.


Connect for Clinical Systems is installed on specified IT-systems and relies on the proper use and operation of connected medical devices, systems, display devices and the medical IT network.

Connect for Clinical Systems is used in healthcare facilities, in critical care units, sub-intensive units, general wards and other departments and, depending on the specific configuration, when outside the healthcare facility.



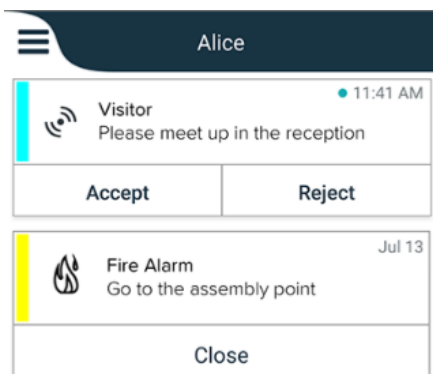
3 Unite Axxess for Smart Devices Layout

The default version of the Unite Axxess for Smart Devices app consists of the following:

- The **Alert** page: This is the default page when you log on.
- The **Menu**: To access the menu, tap the **Menu** icon .

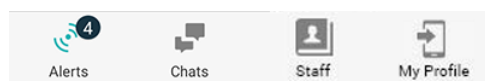
3.1 Layout on Android Devices

Figure 1. Default layout



When Ascom Login is installed and you have access to at least one app in addition to Unite Axxess for Smart Devices, a **Navigation bar** is enabled at the bottom of the screen for quick navigation.

Figure 2. Bottom navigation bar




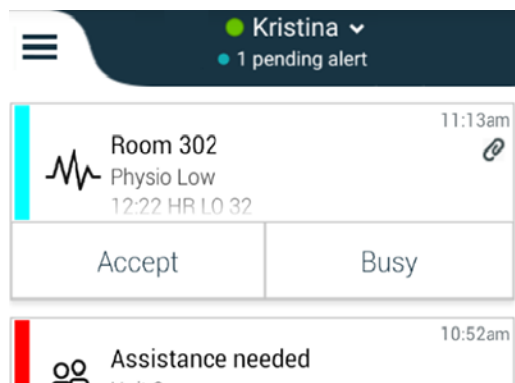
In addition, an **Apps** page may also be included. To access the **Apps** page, tap the **Apps** icon . The **Menu** is then reached from the **Apps** page.

Figure 3. Apps version



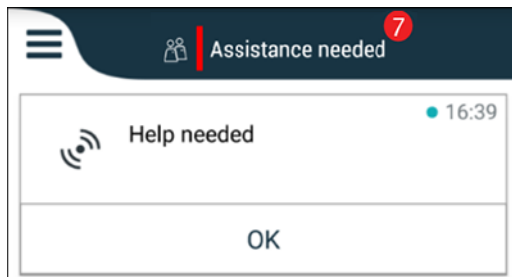
3.2 Layout on iOS Devices

Figure 4. Layout with availability status enabled



If the system is configured without availability status, the top bar indications will change.

Figure 5. Layout with availability status disabled




In addition, an **Apps** page may also be included. To access the **Apps** page, tap the **Apps** icon . The **Menu** is then reached from the **Apps** page.

Figure 6. Apps version



3.3 Icons

Here you can see the meaning of every icon in the Unite Axess for Smart Devices app:



Menu icon



Time when the alert was received. A blue dot in front of the time indicates that the alert is unhandled.



Additional content attached



Apps icon (optional)



Alerts icon with number of unhandled alerts. Android only.



My Profile icon (accessible when tapping **More** if more than four entries are available in the navigation bar). Android only.





Total number of unhandled alerts, shown in the top bar, when availability status is not enabled in the system.



Total number of unhandled alerts, shown in the top bar, when availability status is enabled in the system.

3.4 Unite Axess Help

The Unite Axess for Smart Devices app has a help page with instructions on how to use the functions in the app.

1. To open the help text, tap the **Menu** icon .
2. Then tap the **Help** button.
3. To return to the **Menu** page, tap the **Back** button or the **Close** icon .

4 Connect to Unite System

To connect to the Unite System, you need the URL address to Unite Axess Server (in Android, this link is configured in Ascom Login). The URL can be provided as a link, be entered manually, or provided via a local DNS.

If provided as a link, the user just needs to tap the link on the smart device. If the user is already logged in on a different site than the one provided in the link, the account will first be logged off and then the app will attempt to connect to the URL provided in the link. If the site is found, the login window will be displayed; if not found, the user will receive an error message and provided with the option to enter the URL to the site manually.

If you need to enter the URL manually, the URL includes the following:

- The public FQDN or IP address to access the published web site hosting the Axess for Smart Devices application (for example `uniteaxess.company.com`)
- The virtual directory path defined during the installation (for example, 'Axess')

For example, the server URL is in the following format: `https://uniteaxess.<companyname>.com/Axess`.

If provided via a local DNS and if the Unite Axess for Smart Devices app does not have a previously used site when starting, the app will automatically try to search for that host name in the DNS, and upon receiving the answer, the correct URL will be used.



4.1 Android Devices: Log in / Log out

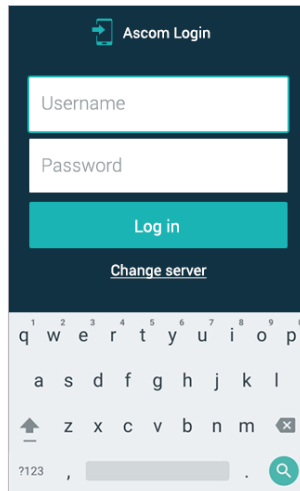
Logging in and out from an Android device is done via the Ascom Login app, which is a common login interface for Ascom Android-based apps. This means that you only need to enter your credentials once to access the apps on your device. When logging out, you will exit from all the apps supported by Ascom Login and the alerts list is automatically deleted for security reasons.



When starting the application for the first time, you will be prompted to grant certain permissions to Unite Axess for Smart Devices, such as the right to manage calls, to read/write on your handset storage, to access your contacts, to read your device state and so on. In order to benefit from all the features provided by this application, you must grant all the permissions requested by Unite Axess for Smart Devices.



Log in

1. On your device, tap the **Ascom Login** app icon , or the **Ascom Axess** icon , which will redirect you to the Ascom Login app.
2. Enter your **Username** and **Password**.



3. Tap the **Log in** button.

Log out

1. Tap the **My Profile** icon  in the bottom navigation bar or the **Ascom Login** app icon .
2. Tap the **Log out** button.

After logging out, all alerts and messages are automatically deleted from the smart device for security reasons.

4.1.1 Imprivata Mobile Device Access for Authentication

Imprivata Mobile Device Access is a healthcare mobile authentication solution that enables fast, secure access to clinical mobile devices and applications. Users can access shared clinical mobile devices, and can then single sign-on (SSO) to their applications.

If your organization uses Imprivata Mobile Device Access for authentication, you can log in to all Ascom apps and other third-party clinical apps with single sign-on, either manually (using your login credentials) or with the simple tap of a proximity badge provided by your organization.



You need to have the Ascom Login app installed on the device (Myco3 or other supported smart device) to secure integration with Imprivata Single Sign-On. Imprivata integration does not in any way exclude the use of Ascom Login, which is mandatory for other Ascom apps to work.

Log in with Badge

1. To view the **Imprivata** lock screen, turn on the screen on your smart device.
2. Tap your badge to the NFC detection area on the back of your device.
3. If requested, type your PIN and then tap **Confirm**.

Any previous user still logged in to the device will automatically be logged out, and then you will be logged in.

When logged in, and if you want to lock your smart device, simply tap your badge to the NFC detection area again. The **Imprivata** lock screen will then be shown.

Log in with User Credentials


1. To view the **Imprivata** lock screen, turn on the screen on your smart device.

-
2. In the **Imprivata** lock screen, tap the **Manual login** icon , enter your **Username** and **Password** and then tap the **Log in** button.

Any previous user still logged on to the device will automatically be logged out, and then you will be logged on.

If the login is successful, your smart device will unlock and you will be logged in to all your clinical apps. If you are unable to log in or are prompted to enter the Unite Axess Server link, please contact your system administrator.

Log Out

1. On the **Imprivata** lock screen, tap the **Log off** icon .
2. In the confirmation message, click **OK**.


4.2 iOS Devices: Log in / Log out

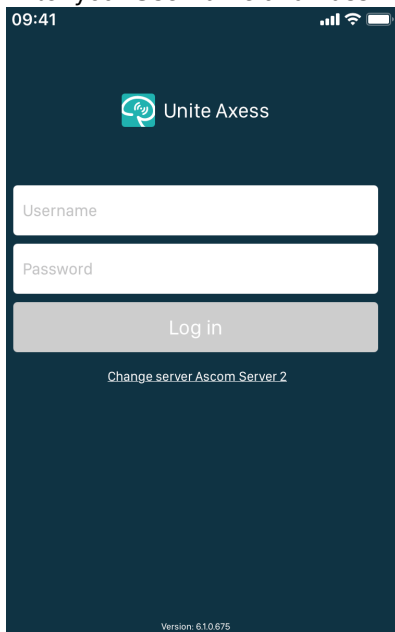
If your implementation comes with other supported Ascom apps, Unite Axess for Smart Devices provides single sign-on to any other Unite apps, such as Unite Collaborate — Patients and Chats.



You will be prompted to grant certain permissions to Unite Axess for Smart Devices. In order to benefit from all the features provided by this application, you must grant all the permissions requested by Unite Axess for Smart Devices.



Log in

1. On the device, tap the **Unite Axess** app icon . The login window opens.
2. Enter your **Username** and **Password**.



-
-
3. Tap the **Log in** button.

Log out

1. Tap the **Menu** icon . If you have the optional **Apps** page, you must first tap the **Apps** icon .
2. Tap the **Log out** button.

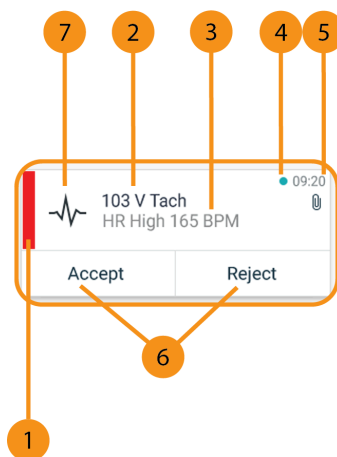
After logging out, all alerts and messages are automatically deleted from the smart device for security reasons.

5 Handling Alerts

This section describes how to handle alerts in Unite Axess for Smart Devices.

Alert Overview

Alerts can be of different priorities, categories and types. The color bar shows the priority or the category of the alert, while the alert icon shows the alert type.



1. Category / Priority color
2. Subject, for example location
3. Event information
4. Unhandled alert
5. Timestamp
6. Options
7. Alert icon

Alert Colors

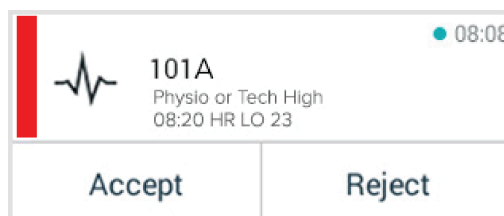
Colors can be used to show categories or priorities of alerts. The color of the alert is shown by the color bar to the left of each alert.



The use of colors depends on configuration and can differ between system setups.

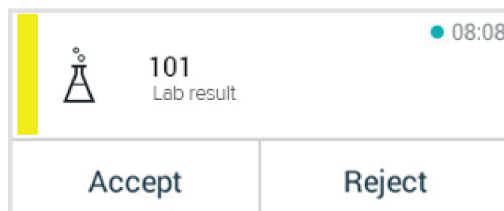
Category/Priority color: Red

Priority: High



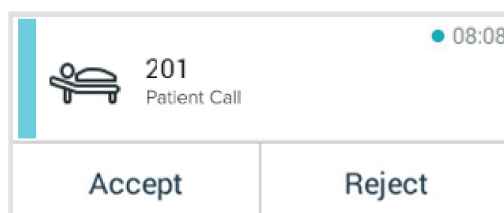
Category/Priority color: Yellow

Priority: Medium



Category/Priority color: Cyan












Priority: Low






5.1 Alert icons

Icons used for alerts indicate the category of the alert, for example a nurse call or a lab result.

The following icons are available in Unite Axxess for Smart Devices:

Icon	Description
	Anesthesia delivery unit
	Assistance call
	Blood filtration
	Blood-gas analyzer
	Category A
	Category B
	Category C
	Category D
	Category E
CODE A	Code A
CODE B	Code B
	Emergency call
	Failure

	Fire
	Heart-lung machine
	Incubator
	Infusion pump
	Lab result
	Lavatory call
	Medical call
	Monitoring
	Nurse call
	Service call
	Task
	Technical alert
	Ventilator
	X-ray result

5.2 Receive Alerts

You will be notified of an incoming alert by a predefined alert sound. The smart device displays the alert on the **Alerts** page.

If you receive an alert with response option, tap a response option (for example, **Accept** or **Reject**). After responding, the alert is updated with the response message. The list of alerts is by default sorted in chronological order, with the newest alerts displayed on top. All alerts received and not deleted are displayed in the alerts list. In case your response to an alert is not sent back to the server due to a communication/system error, you will be notified in this respect.

On an Android locked handset, the alert is indicated with sound and vibration and a visual notification on the display. **On an iOS locked handset**, a new alert is displayed but without the category/priority color.

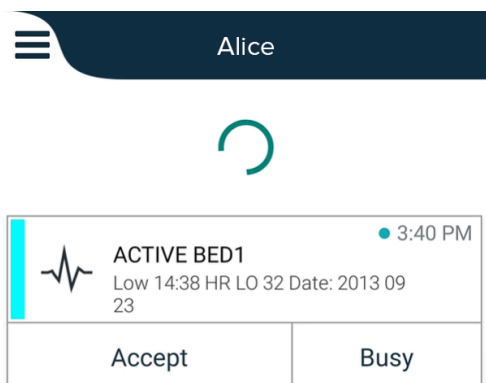
On an unlocked device (Android and iOS), alert notifications appear at the top of the screen. If several alerts arrive within a short time, the most recent alert is displayed on top of the others.

When receiving an alert notification, swipe up or to either side of the notification, or tap the icon to hide it.


Tap the notification to open the alert. Depending on your implementation and the settings of the alert you are receiving, you can also run various other functions from the alert notification, such as launch a browser, initiate a call or launch third-party apps.

5.2.1 Handle Alerts on Android Devices

A spinner indicates that alerts are being updated. When updating through the DECT channel (Ascom Myco 3 devices only), this may take several seconds.




The number of unhandled alerts is displayed in the bottom navigation bar.

If you want to read the alert in full screen, tap the message text. To return to the normal screen, tap the **Close** icon  or the **Close** option displayed below the message text on alerts without response options and on alerts you have responded to.

By default, the alerts are sorted by time, with the latest alert at the top.

5.2.2 Handle Alerts on iOS Devices


The number of unhandled alerts is displayed in the top bar.

If you want to read the alert in full screen, tap the message text. To return to the normal screen, tap the **Close** icon  or the **Close** option displayed below the message text on alerts without response options and on alerts you have responded to.

By default, the alerts are sorted by time, with the latest alert at the top.

5.3 Sort Alerts

The list of alerts is by default sorted in chronological order, with the newest alerts displayed on top. The small icon above **Sort** at the bottom of the **Alerts** page shows how the alerts are currently sorted.

1. On the **Alerts** page, tap the **Sort** icon .
2. Select how you want to sort the alerts. The alerts are displayed accordingly.



Alerts are sorted by time, with the most recent one at the top.




Alerts are sorted by priority, with the highest priority alert at the top. Alerts with same priority are sorted by time with the most recent one at the top.



Alerts are grouped by category.

5.4 Filter Alerts

1. Tap the **Filter** icon  on the **Alerts** page.
2. Select how you want to filter the alerts by selecting an option in one of the lists.



In the **Priority** list, you can filter by **Alarm**, **High**, **Normal** and **Low**.




In the **Response status** list, you can filter by **Waiting for response** and **Answered**.



In the **Category** list, you can filter for all categories available in your alert list, such as **Code call**, **Lab** and **Monitoring**.

After selecting an option, the background on the **Alerts** page dims and only the filtered alerts are displayed.

3. To remove the filter, tap the **Cancel** icon .

5.5 Delete Alerts

1. Touch and hold the alert that you want to delete. A submenu appears.
2. Tap **Delete alert** to remove the respective alert or **Delete all alerts** to remove all alerts.
3. In the warning message, tap **Delete** to confirm.

6 Availability Status

If the system is configured for it, users can select their availability status from the device. This availability status can be used by the system for example when deciding which devices to send an alert to.

6.1 Availability Status on Android Devices

Your availability status is indicated in the top bar of the application. You can change your availability status manually to **Busy** or **Available** in **My Profile**. You can access **My Profile** either from the bottom navigation bar or from the Ascom Login app.

Availability Status Indication

The following icons are used to indicate the availability status:



Available



Busy



Logged out/Offline

Change Status

In **My Profile**, tap the  icon and select either **Available** or **Busy**.



Alice Martinez

@mobile3

Available 

6.2 Availability Status on iOS Devices

Your availability status is indicated in the top bar of the application.

Availability Status Indication

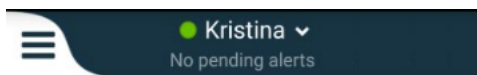
Green = Available

Red = Busy

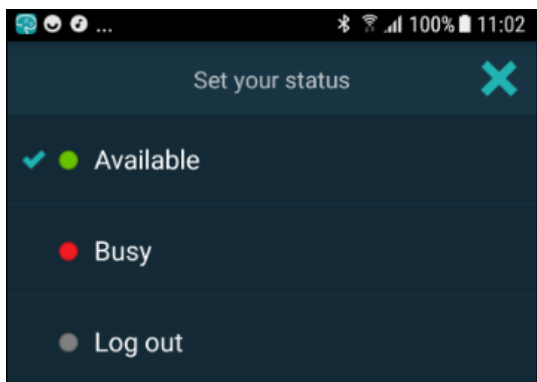
Grey = Logged out/Offline

Change Status

1. In the **Alert** view, tap the top bar.



2. In the **Set your status** menu, tap to change the availability status, or tap **Log out**.



7 Warning Messages

Here are examples of warning messages that may occur on the device. To view the whole warning message on an unlocked device, tap the warning notification. Except for lost network connections, all warnings typically require administrator assistance in order to be resolved.

Figure 7. Messaging error notification on Android devices

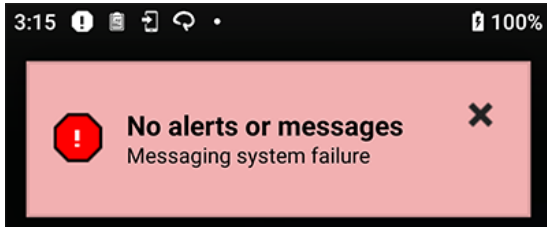
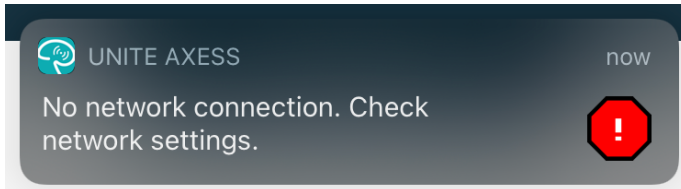


Figure 8. Messaging error notification on iOS devices



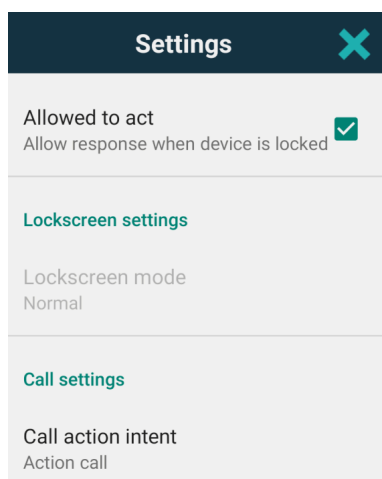
8 Settings

8.1 Settings on Android Devices

In Android devices, some settings are configured in the **Unite Axxess for Smart Devices** app and other settings in the **Ascom Login** app.

Settings in Unite Axxess for Smart Devices

1. In Unite Axxess for Smart Devices, tap the **Menu**  icon and then tap **Settings**.




- With **Allowed to act** activated, you will be able to respond to alerts on a locked device. Tap the check box to activate or deactivate this setting.
- In **Lockscreen settings** “**Normal**” mode, Unite Axxess for Smart Devices behaves like any other app. In **App** mode, the Unite Axxess for Smart Devices app is allowed to run over the lockscreen. Tap **Lockscreen mode** and select **Normal** or **App** to change the lockscreen behavior.





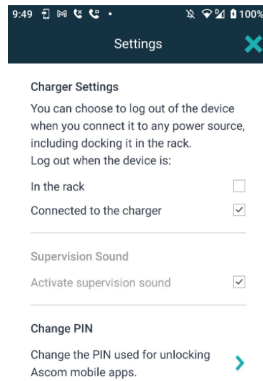
When using Imprivata Mobile Device Access (MDA) for authentication, **Lockscreen mode** shall be set to **Normal**. One app only can run on the lock screen and in this case it has to be the Imprivata MDA app.


- The **Call action intent** setting determines how the device connects the call after you have selected this type of response in an incoming alert. The device can either call immediately when this option is selected or can display the number and then you must initiate the call manually. We recommend the Call option, but change to dial if your app version does not support immediate calls. Tap **Call action intent** and select **Action call** or **Action dial** to change the call behavior.

2. To return to the **Menu** page, tap the back button or the **Close** icon .

Settings in Ascom Login

1. Tap the **Ascom Login** icon  on your device.
2. Then, tap the **More information** icon  in the upper right corner of your screen and tap **Settings**. Depending on the server configuration, the following settings are either configurable on the device or locked:



- In **Charger settings**, tap the **In the rack** or **Connected to the charger** check box to activate that the device logs out automatically when charging.
 - If **Supervision sound** is activated, the device will beep every minute if the connection with the system is lost.
 - With **Change PIN**, you can change the PIN required to unlock your Ascom mobile apps.
3. To return to the start page, tap the **Back** button or the **Close** icon .

8.2 Settings on iOS Devices

If the supervised device loses contact with the system, you will be notified by a message and a sound.

The sound is by default **on** and locked for editing, but can be turned **off** if the setting is unlocked.

Toggle the switch to turn the Supervision sound on and off.

9 About Applications









You can find information about your installed applications in the About view for each application.



9.1 Unite Axxess for Smart Devices

In the **About** view you can find the version of the Unite Axxess for Smart Devices app, the name and version of the server, the software version and model of your smart device, your user name and messaging number, information about the manufacturer and a disclaimer.



(Android only) Tapping the **Privacy Policy** link will open a supplement to the Privacy Statement for Ascom Unite products. This privacy supplement addresses the deployment and use of Ascom's Unite Axxess for Smart Devices on your enterprise's mobile devices.

You will also find instructions on how to find documentation for more information about Unite Axxess for Smart Devices app.

In the SW "About" File	Title of symbol	Description
	CE mark	Indicates the conformity of the device with the provisions of Council Directive 93/42/EEC of 14 June 1993 and Regulation 2017/745 of the European Parliament and of the Council concerning medical devices to enable it to move freely within the Community and to be put into service in accordance with its intended purpose.
	Manufacturer	Indicates the medical device manufacturer, including address and telephone number.
	Date of manufacture	Indicates the date when the medical device was manufactured.
	Consult instructions for use	Indicates the need for the user to consult the instructions for use.
	Catalogue number	Indicates the manufacturer's catalogue number so that the medical device can be identified.
	Caution	Indicates the need for the user to consult the instructions for use for important cautionary information such as warnings and precautions that cannot, for a variety of reasons, be presented on the medical device itself.
	Medical Device	Indicates that the item is a medical device.
	Unique Device Identifier	Indicates a Unique Device Identifier that adequately identifies a device through its distribution and use.


1. Tap the **Menu** icon .
2. Tap the **About** button.
3. To return to the **Menu** page, tap the back button or the **Close** icon .

9.2 Ascom Login (Android only)

To find information about the Ascom Login app, tap the Ascom Login icon  on your device. Tap the More information icon  in the upper right corner of your screen, and then tap **About**.

In the **About** view you can find the version of the App, the software identifier and information about the manufacturer.

Tapping the **License** link will open a view with license information.

To return to the start page, tap the back button or the Close icon .

10 Related Documents

On-line help in the Unite Axxess for Smart Devices app

11 Document History

Version	Date	Description
A	23 March 2018	First released version
B	21 September 2018	Added 3.1.1 Icons, page 6
C	01 November 2018	Added CE mark with NB number.
D	10 June 2019	Added “Intended Use with Connect for Clinical System Class IIb in EU/ EFTA” to chapter 2 Intended Use, page 2 and chapter 9.1 Log in / Log out via Ascom Login, page 15.
E	07 October 2020	<p>3.1 Layout on Android Devices, page 3: New.</p> <p>3.2 Layout on iOS Devices, page 4: New</p> <p>3.3 Icons, page 4: Added icons.</p> <p>4.1 Log in / Log out on Android Devices, page 6: New.</p> <p>4.2 Log in / Log out on iOS Devices, page 7: New:</p> <p>5.1.1 Handle Alerts on Android Devices, page 8: New.</p> <p>5.1.2 Handle Alerts on iOS Devices, page 8: New.</p> <p>5.4 Forward Alert (iOS only), page 11: Added iOS only.</p> <p>6 Handling Messages (iOS only), page 12: Added note “applicable for iOS devices only”.</p> <p>7 Availability Status on Android Devices, page 13: New</p> <p>8 Availability Status on iOS Devices, page 14: New.</p> <p>9 Warning Messages, page 15: Replaced pictures.</p>
F	17 December 2020	Imprivata integration documented.
G	24 September 2021	<p>Added chapter 1.2 Vigilance and reporting incidents, page 2.</p> <p>Removed chapters Forward Alert and handling Messages (iOS only).</p> <p>Chat supported in the Unite Collaborate app.</p> <p>Updated the 2 Intended Use/Purpose, page 3.</p> <p>Added more information on permissions (4.1 Android Devices: Log in / Log out, page 6 and 4.2 iOS Devices: Log in / Log out, page 8).</p> <p>Added more information on 5 Handling Alerts, page 10.</p> <p>Added new MD (Medical Device) icon and description in 9.1 Unite Axxess for Smart Devices, page 20.</p>

Ascom (Sweden) AB

Grimbodalen 2

SE-417 49 Göteborg

Sweden

Phone +46 31 55 93 00

www.ascom.com

ascom