

Task Management

An Ascom Enterprise Solution for operational efficiency



Automate your workflows

Automating or digitalizing processes helps you improve operational efficiency. With Task Management, you get an efficient solution to match.



The challenge to manage tasks and response teams

Many organizations have looked to digitalize or automate their processes for greater operational efficiency. But to achieve these gains you need to manage tasks effectively and know when tasks have been scheduled and completed.

This is made difficult when organizations are doing more with less, with fewer highly mobile staff members manning response teams and maintaining processes. As a result, organizations need a solution to help them manage tasks efficiently and accurately through a digitalized way of working. Giving them the flexibility to manage scheduled activities and ad-hoc tasks in a single solution, increases job satisfaction by giving employees the right tools for the job, and helps them analyze data and identify trends to further improve workflows and operational efficiency.

Task Management solution

Ascom's solution allows operational activities to be smoothly aggregated and accurately distributed to the right staff at the right time, as well as providing a full audit trail and letting managers analyze the data for further efficiency gains.



Key features

The Task Management solution is deployable on mobile devices using scheduling dashboards and rule-based assignments according to capability, availability and/or location. The solution allows for mobile initiation of tasks, task suspension in case of issues (spare parts required etc.) and task completion with the ability to capture notes and photos to record activities including the finished task.

- System that adapts to your way of working
- Open system via API and ability to connect to other systems
- Support for ad-hoc and scheduled tasks
- Supports Ascom IR location technology (in conjunction with Ascom Myco smartphones)



Mobile Alerting

List View of current alarms

- Supports location services from third-party vendors (BLE/Wi-Fi) maximizing ROI of existing technology
- Configurable alarm dashboards from simple list view to interactive map
- Enhanced logging and reporting of the complete trail in one view

Software and licences

The solution is based on Ascom Ofelia enterprise alarm and workflow management software. Ofelia software enables you to integrate with third-party systems via Modbus, OPC-UA, ESPA, SIP, email, etc., while it is HTML5-enabled to allow user access from any PC or screen.

Solution components

Mobile Devices	Item	Part No.
Smart Devices (incl. DECT variants)	Ascom Myco 3, Ascom Myco 4	SH2-XXXX, SH4-XXXX
Android Devices	3 rd Party Android Devices	N/A
Software	Item	Part No.
Task Management Kit	Tasks	OFL-TASKS-SK
Extension Licence	Messaging Users	OFL-USER-X
Extension Licence	3 rd party RTLS	OFL-GEO-EXT
Extension Licence	Input Drivers	OFL-ENTRY-DRV-X

Take the next step

Contact your local Ascom representative to start implementing Task Management in your workplace.



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About Ascom

Ascom is a global solutions provider focused on healthcare ICT and mobile workflow solutions. The vision of Ascom is to close digital information gaps allowing for the best possible decisions—anytime and anywhere. Ascom's mission is to provide mission-critical, near-real time solutions for highly mobile, ad hoc, and time-sensitive environments. Ascom uses its unique product and solutions portfolio and software architecture capabilities to devise integration and mobilization solutions that provide truly smooth, complete, and efficient workflows for healthcare as well as for industry and retail sectors.

Ascom is headquartered in Baar (Switzerland), has operating businesses in 18 countries and employs around 1,300 people worldwide. Ascom registered shares (ASCN) are listed on the SIX Swiss Exchange in Zurich.