Elevate Your Virtual Nursing

with the Ascom Healthcare Platform

Virtual nursing. It's a game-changing care delivery model. With 74% of acute care hospital leaders affirming its integral role in impacting key hospital metrics,[1] the question now becomes: How can you optimize your virtual nursing platform to deliver the most value to your patients and staff? Ascom is right there with you to make virtual nursing better together when you combine these powerful platforms

Making a difference

Studies show virtual nursing efforts led to[2]:

- **50% less** hospital readmissions in **30 days**
- Up to **70% less nurse turnover**

Accelerate Your Digital Transformation

No matter where you are in your digital transformation journey, virtual nursing becomes more effective and efficient when paired with Ascom nurse call.

If you're just getting started, consider simply swapping your existing Ascom standard pillow speaker with an Ascom 'virtual nurse' configured one and deploying it in patient rooms. Then add an Ascom staff console(s) in the virtual care center.

You'll realize immediate benefits now that you can quickly connect your patient to a virtual nurse anytime. This capability lets your primary care givers focus less on administrative tasks and more on direct patient care.

This setup also lets you extend our smart nurse call capabilities—seamless communication, task management, and alert/alarm management with appropriate staff routing—to your virtual care center teams. Now your virtual clinicians have increased contextual relevancy for decision-making and triaging tasks and alerts for your floor nurses, and patients have a more connected experience.

Hospital leaders recogize the positive impact of virtual care on more than 12 critical metrics[2] including:

| Patient safety | Patient experience | Workload burden for current staff | Patient outcomes | Throughput or patient flow | Nurse retention |

*Photo courtesy of AvaSure

Are you ready to do even more?

As you advance in implementing virtual nursing solutions, you can connect your existing Ascom nurse call with your existing virtual nursing platform to move from co-locating to integrating your platforms.

When you do this, you'll experience better communications and workflows, and you'll have endless possibilities for new, efficient and effective workflows.

Some of these options include having an alarm trigger a dome light, populating a nurse's mobile device, or expanding your triaging by making response decisions based on contextual relevancy. Supporting enhanced visualization and alert / event management at the point of need, this type of integration is designed to supplement, rather than replace, nurse call systems, which must comply with UL 1069 annunciations.

Industry leading expertise and interoperability

Customers across North America are integrating virtual nursing solutions with the Ascom Healthcare Platform. Our vendor agnostic Ascom Healthcare Platform has a flexible architecture to meet your hospital's long term needs. We integrate with hundreds of healthcare industry's offerings through Hl7 and API based integrations. Whether you choose our end to end solution or individual components like our flexible nurse call system, robust software, or portfolio of mobile devices, our solutions fit into virtually any patient care workflow. And our professional and clinical services are here to help you future-proof your investment and get the most out of our combined platforms.

We'll continue to expand our partnerships with virtual nursing leaders in the industry and develop new capabilities in our solutions to embrace and extend the value of new technologies. Whether you're just getting started with virtual nursing or are well on your way, Ascom makes delivering care better, together.

Bringing data to life

For **better decisions**.
For **better patient care**.
That's **our mission** realized.

Did you know?

Ascom sells more than **2,000 acute care hospitals** in North America with more than **1,200 nurse call** installations and **1,100 long term care facilities**. 46% of teaching hospitals in U.S. have purchased one or more Ascom products. We have a network of more than **160 authorized distributors** and **2,700 certified technicians** who install and support our products.

References

1. AvaSure Insight Survey. Accessed April 8, 2025.
    https://avasure.com/resource/2024-virtual-care-insight-survey-report/

2. Virtual Nursing Care Models: A Research Guide. Accessed April 8, 2025.
    https://editverse.com/virtual-nursing-care-models-research-guide-2025-2/

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About Ascom
Our vision is a world where the right information moves people forward. Our mission is to put the right information in the right hands at the right time so that people can make the best possible decisions.

We are a global provider of communication and collaboration solutions for the acute care, long-term care and enterprise sectors. Our solutions are based on intelligent integrations with software and hardware that are open source and compatible with third party solutions. Every single second, our systems generate large amounts of data, which we then turn into useful and actionable information. This helps us to bring data to life for people in the toughest operational environments, ensuring smooth, complete, and efficient workflows.

Ascom is headquartered in Baar (Switzerland), has operating businesses in 19 countries and employs around 1,400 people worldwide. Ascom registered shares (ASCN) are listed on the SIX Swiss Exchange in Zurich.