

MEDIA RELEASE

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Ascom Group Media Office, Daniel Lack, General Secretary & CCO

E-Mail: daniel.lack@ascom.com, Telephone: +41 41 544 78 10

Ascom Wireless Solutions signs large service agreement of EUR 1.7 Mio with Hospital Service Supplier in Norway

Ascom Wireless Solutions has signed one of its largest service contracts in the Nordic region with Sykehuspartner for the South-Eastern Norway Regional Health Authority, the largest service supplier for the Nordic hospital sector. The order has a value of NOK 14.1 Mio (EUR 1.7 Mio).

Sykehuspartner is one of Norway's largest public procurement and operating companies, managing hospital contracts for half of the country's hospitals. In the ICT field, Sykehuspartner sees to the operation of services for 80,000 users, including the entire communication platform of 57 locations in south-eastern Norway.

With the new agreement all 57 Sykehuspartner's locations using Ascom's communications platform for managing critical communication including emergency alarms, personal alarms, patient calls and telephony will have a uniform, formalized service contract ensuring 24/7 service support. In addition to support and service, the agreement also includes software upgrades and training of Sykehuspartner's system technicians.

"Ascom is very proud to have been selected by Sykehuspartner in Norway as their service partner. As a leading global supplier of mission critical communication solutions in health care, our local customer support and professional service offerings are crucial to make sure that the hospitals keep an uninterrupted communication for the safety of all patients and staff", says Claes Ödman, General Manager, Wireless Solutions Division.

"When we took over operation of the hospitals, we inherited a variety of procurement and maintenance contracts. Aside from some of the contracts coming up for renewal, there was also a need to standardize the service levels. After a comprehensive process we

chose Ascom, since they offer complete solutions. We've got an agreement with two levels of support at 57 locations. We are very satisfied with the agreement", says Tommy Slaatsveen, Telecom Section Manager, Sykehuspartner.

ABOUT ASCOM

[Ascom](#) is a global solutions provider with comprehensive technological know-how in mission-critical wireless communication. The company focuses on the [Wireless Solutions](#) (an international market leader for high-value, customer-specific on-site communication solutions and workflow optimization) and [Network Testing](#) (a global market leader in testing, monitoring, post processing, and performance optimization for mobile networks) divisions. The Ascom Group is headquartered in Switzerland, has subsidiaries in 17 countries, business activities in more than 130 countries, and employs around 1,600 people worldwide. Ascom registered shares (ASCN) are listed on the SIX Swiss Exchange in Zurich.

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