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Ascom Group Media Office, Daniel Lack, Company Secretary & Legal & Communications/IR

+41 41 544 78 10, daniel.lack@ascom.com

Ascom secures major maintenance service contract in Finland

Ascom secures a four-year maintenance and service contract with the Hospital District of Helsinki and Uusimaa (HUS) in Finland. The contract signed in the second half of 2017 has a value of around EUR 3.8 million, and covers maintenance for 10 clinics and totally up to 1600 patient beds in Finland.

The maintenance and service contract was signed for a term of four years. It covers the nurse call and communication system maintenance services, repair and replacement of damaged units as well as the software updates and upgrades. The maintenance contract additionally covers a 24/7 Helpdesk, defined service levels, interoperability testing, remote access and onsite support. The clinics of the HUS have deployed Ascom's mission critical workflow solutions with Ascom Myco smart devices, and i62 Wi-Fi handsets and medical device integrations. Hence the regular alarm testing was also included in the contract scope to verify safety and efficiency.

"The main objective of HUS for this new agreement was to have one unified service and maintenance contract covering all required elements. The new agreement provides visibility and control for monthly maintenance costs as well as enabling predictable budgeting", says Jukka Pirinen, Product Manager of HUS IT department.

"The broad scope of the contract in service and maintenance shows high confidence of the customer. We are committed to work closely with the customer to further develop the hospital's communication solutions", says Aage Rask Andersen, Managing Director of Ascom Nordics.



ABOUT ASCOM

[Ascom](#) is a global solutions provider focused on healthcare ICT and mobile workflow solutions. The vision of Ascom is to close digital information gaps allowing for the best possible decisions – anytime and anywhere. Ascom’s mission is to provide mission-critical, real-time solutions for highly mobile, ad hoc, and time-sensitive environments. Ascom uses its unique product and solutions portfolio and software architecture capabilities to devise integration and mobilization solutions that provide truly smooth, complete and efficient workflows for healthcare as well as for industry and retail sectors.

Ascom is headquartered in Baar (Switzerland), has subsidiaries in 15 countries and employs around 1,300 people worldwide. Ascom registered shares (ASCN) are listed on the SIX Swiss Exchange in Zurich.

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